



# CAPITAL MARKETS DAY CONSTRUCTION BUSINESSES

PARIS - 2 OCTOBER 2018  
PRESENTATION

Making progress become reality

**BOUYGUES**

# AGENDA

8.00	<b>COFFEE AND DEMOS</b>
	<b>WELCOME &amp; INTRODUCTION</b>
8.30	O. Roussat, Deputy CEO, Bouygues
	<b>CONSTRUCTION BUSINESSES' STRATEGY</b>
8.40	<b>BOUYGUES CONSTRUCTION</b> P. Bonnavé, Chairman & CEO
9.00	<b>BOUYGUES IMMOBILIER</b> F. Bertiére, Chairman & CEO
9.20	<b>COLAS</b> H. Le Bouc, Chairman & CEO
	<b>MAXIMIZE THE VALUE OF INDUSTRIAL ASSETS</b>
9.45	<b>BITUMEN AND QUARRIES AT COLAS</b> L. Gabanna, EVP, Colas North America T. Méline, EVP, Colas France - Railways
10.05	<b>Q&amp;A</b>
10.20	<b>COFFEE BREAK AND DEMOS</b>

	<b>BE A LEADER IN ECO-NEIGHBORHOOD AND SMART CITIES</b>
10.40	<b>ECO-NEIGHBORHOOD : TWO COMPLEMENTARY APPROACHES</b> E. Desmaizères, Managing Director, Urbanera, Bouygues Immobilier P. Minault, Managing Director, Property Development, Bouygues
11.00	<b>SMART CITY</b> F. Pitti, Director Prospective & Strategic Marketing, Bouygues Construction
11.15	<b>SMART MOBILITY – SMART ROAD</b> F. Gardes, EVP, International, Colas
11.30	<b>Q&amp;A</b>
11.50	<b>INNOVATION IN THE CONSTRUCTION BUSINESSES</b> C. Liénard, Group Chief Innovation Officer, Bouygues ML. Godinot, EVP Digital Transformation, Innovation and Sustainable Development, Bouygues Construction M. Guizol, BIMbyCO, Colas N. Watine, EVP, Digital Transformation & HR, Bouygues Immobilier
12.15	<b>Q&amp;A</b>
	<b>CONCLUSION</b>
12.30	P. Marien, Deputy CEO, Bouygues
12.45	<b>COCKTAIL AND DEMOS</b>

# TODAY'S SPEAKERS



**Olivier Roussat**  
Group deputy CEO



**Philippe Marien**  
Group deputy CEO



**Hervé Le Bouc**  
Chairman & CEO,  
Colas



**François Bertière**  
Chairman & CEO,  
Bouygues Immobilier



**Philippe Bonnavé**  
Chairman & CEO,  
Bouygues Construction



**Louis Gabanna**  
EVP, Colas  
North America



**Thierry Méline**  
EVP,  
Colas France



**Pascal Minault**  
Managing Director,  
Property Development,  
Bouygues



**Emmanuel Desmaizères**  
Managing Director,  
Urbanera, Bouygues  
Immobilier



**François Pitti**  
Director of Prospective  
& Strategic Marketing,  
Bouygues Construction



**Frédéric Gardes**  
EVP International,  
Colas



**Christophe Liénard**  
Group Chief  
Innovation Officer



**Marie-Luce Godinot**  
EVP Digital Transformation,  
Innovation and Sustainable  
Development, Bouygues  
Construction



**Nathalie Watine**  
EVP Digital  
Transformation & HR,  
Bouygues Immobilier



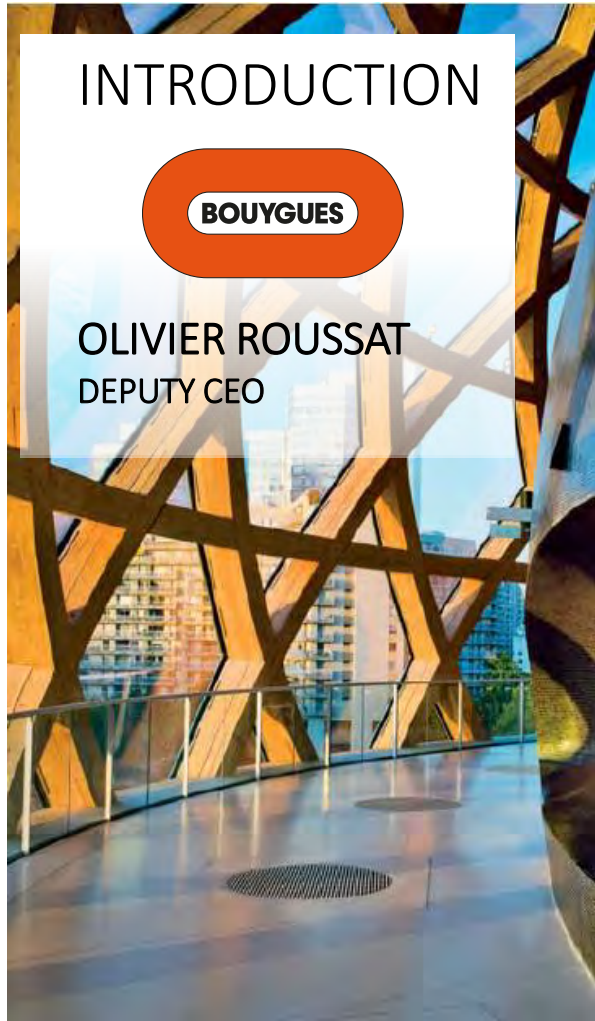
**Maud Guizol**  
BIMbyCO, Colas



# INTRODUCTION

**BOUYGUES**

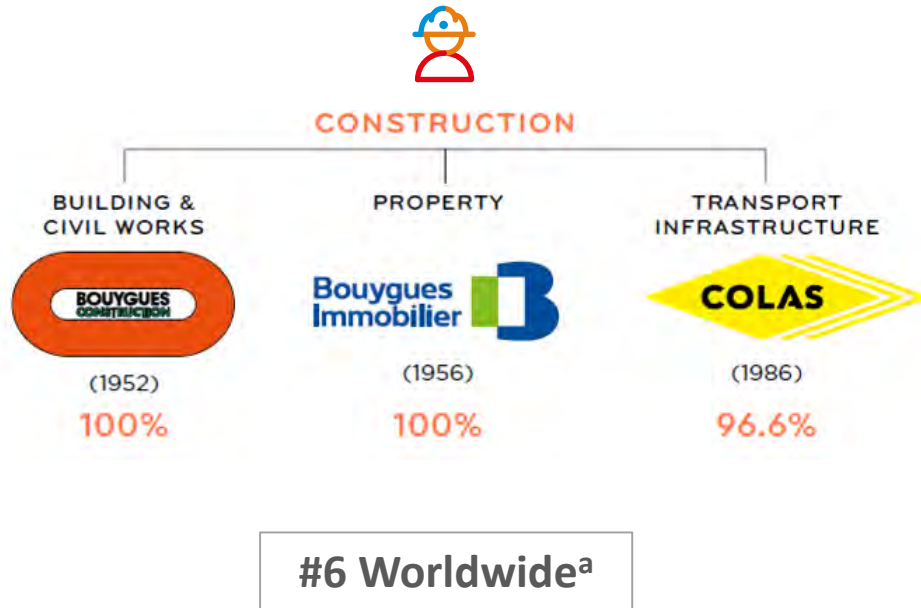
**OLIVIER ROUSSAT**  
DEPUTY CEO





# A MAJOR PLAYER IN FRANCE AND INTERNATIONAL MARKETS

## 3 BUSINESS SEGMENTS



## CONSTRUCTION BUSINESSES' KEY FIGURES

at 31 December 2017



Revenues

€25.8bn



Backlog

€31.9bn



Employees

104,500



Countries

90

(a) ENR The top 250 international contractors, August 2018 (excluding petroleum)

# CONSTRUCTION BUSINESSES' KEY STRENGTHS

- **104,500 TALENTED AND COMMITTED EMPLOYEES**
- **HIGH VALUE-ADDED PRODUCTS AND SERVICES**
- **POSITIONED IN EACH STEP OF THE VALUE CHAIN**
- **STRONG AND SELECTIVE INTERNATIONAL PRESENCE**
- **RESILIENT BUSINESS MODEL**



Zagreb international airport



# 104,500 TALENTED AND COMMITTED EMPLOYEES

## PEOPLE ARE OUR MOST IMPORTANT RESOURCE



**RESPECT**



**EMPOWERMENT**



**CREATIVITY**



**EXPERTISE SHARING**

# HIGH VALUE-ADDED PRODUCTS AND SERVICES

- Worldwide recognized **technical expertise** and **commitment to quality** supporting **strong brands**
- Ability to accomplish **complex and sophisticated projects** (tunnels, high-rise buildings, bridges)
- Specific know-how in **sustainable construction**
- Offering services to **improve user experience** (mobility solutions, Nextdoor, smart city solutions)
- Supported by **constant innovation** (R&D, operational excellence, project financing, digitalization)

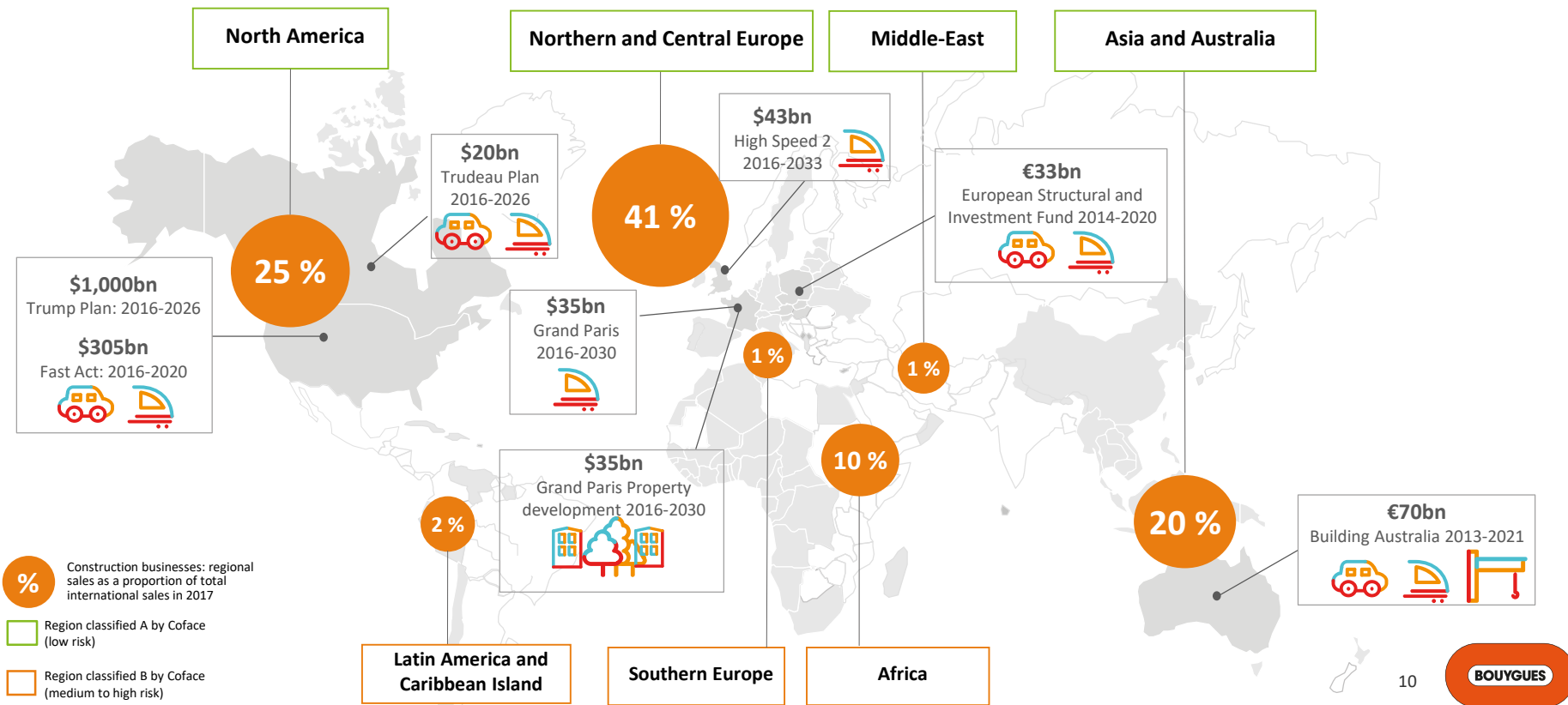


# POSITIONED IN EACH STEP OF THE VALUE CHAIN

- Increase **contract value and strengthen competitive positioning** by covering the **entire value chain**
  - > Strengthen the **long-term relationships** developed with **customers**
- **Source, integrate and manage external expertise** to offer **full-service solutions** and provide the best to customers at **each step of the value chain**
  - > Know-how to **manage a large ecosystem of partners** of different sizes (from start-ups to large companies)

# STRONG AND SELECTIVE INTERNATIONAL PRESENCE

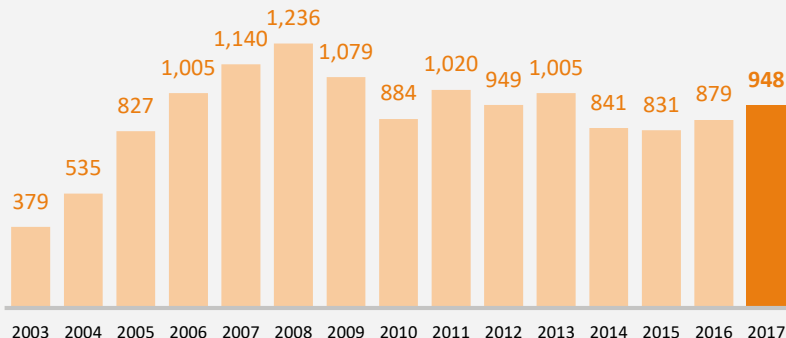
**Bouygues is located in low-risk profile countries offering advantageous infrastructure plans**



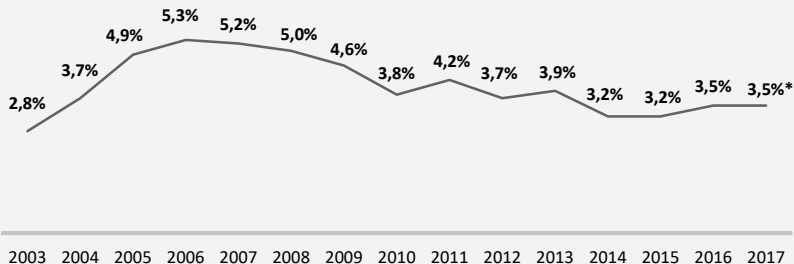


# RESILIENT BUSINESS MODEL

Current operating profit (€ million)

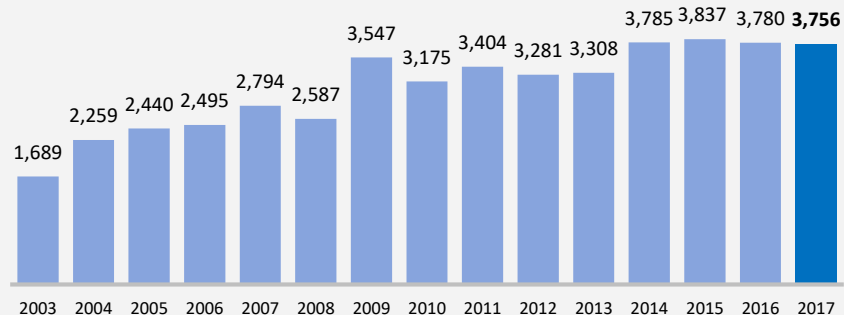


Current operating margin



\*Excluding a capital gain of €28m on Nextdoor (3.7% including Nextdoor)

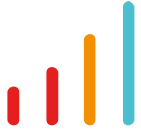
High net cash position (€ million)



- **A highly variable cost structure:**  
between 60 to 100% variable costs depending on countries and projects
- **Recurring FCF generation:**  
~€580m a year on average since 2003

# 4 MEGA TRENDS SOURCES OF OPPORTUNITY

**1. POPULATION GROWTH  
AND URBANIZATION**



**2. CLIMATE CHANGE**



**3. DIGITAL  
TRANSFORMATION**

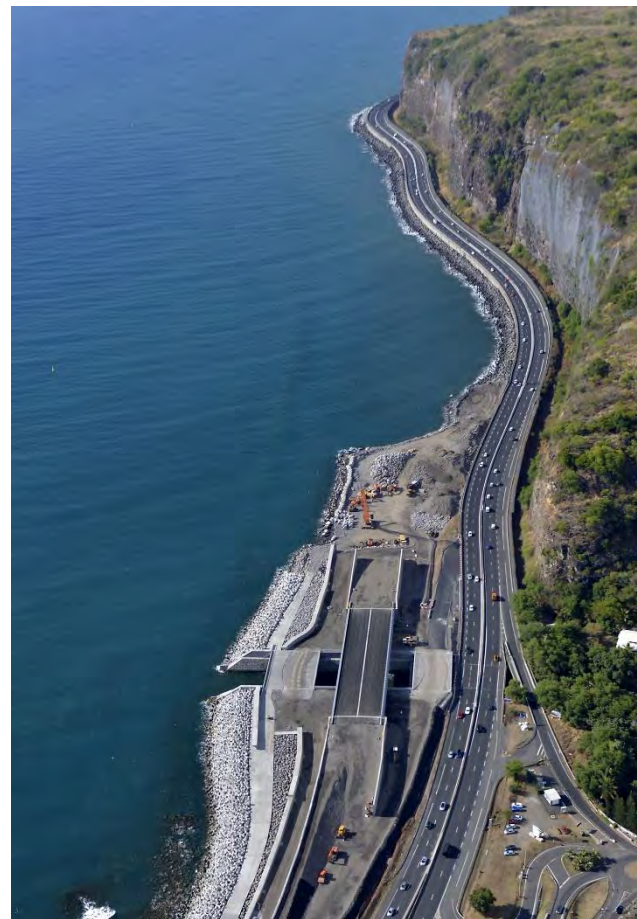


**4. CHANGING USERS  
BEHAVIOR**



# CONSTRUCTION BUSINESSES' STRATEGIC PRIORITIES

- **Control key resources**
- **Be a market leader for construction and renovation of buildings and infrastructure**
- **Help customers control energy consumption and design less carbon-intensive construction methods**
- **Lead the market for urban design and development** – from individual housing unit, to the neighborhood and to smart city
- Offer customers **an enhanced personalized experience** and **scalable products** that can adapt to changing needs



New Littoral Road – La Réunion – France

# GROUP CONSTRUCTION ACTIVITIES POSITIONING

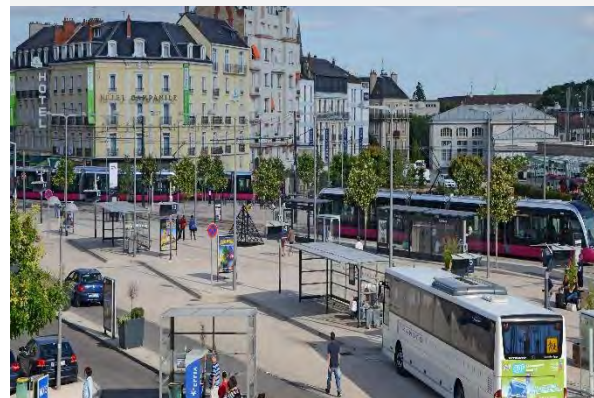
## DEVELOPER



## BUILDER



## OPERATOR





# CONSTRUCTION BUSINESSES STRATEGY



**PHILIPPE BONNAVE**  
CHAIRMAN & CEO



The Morpheus – Macao

**BOUYGUES**

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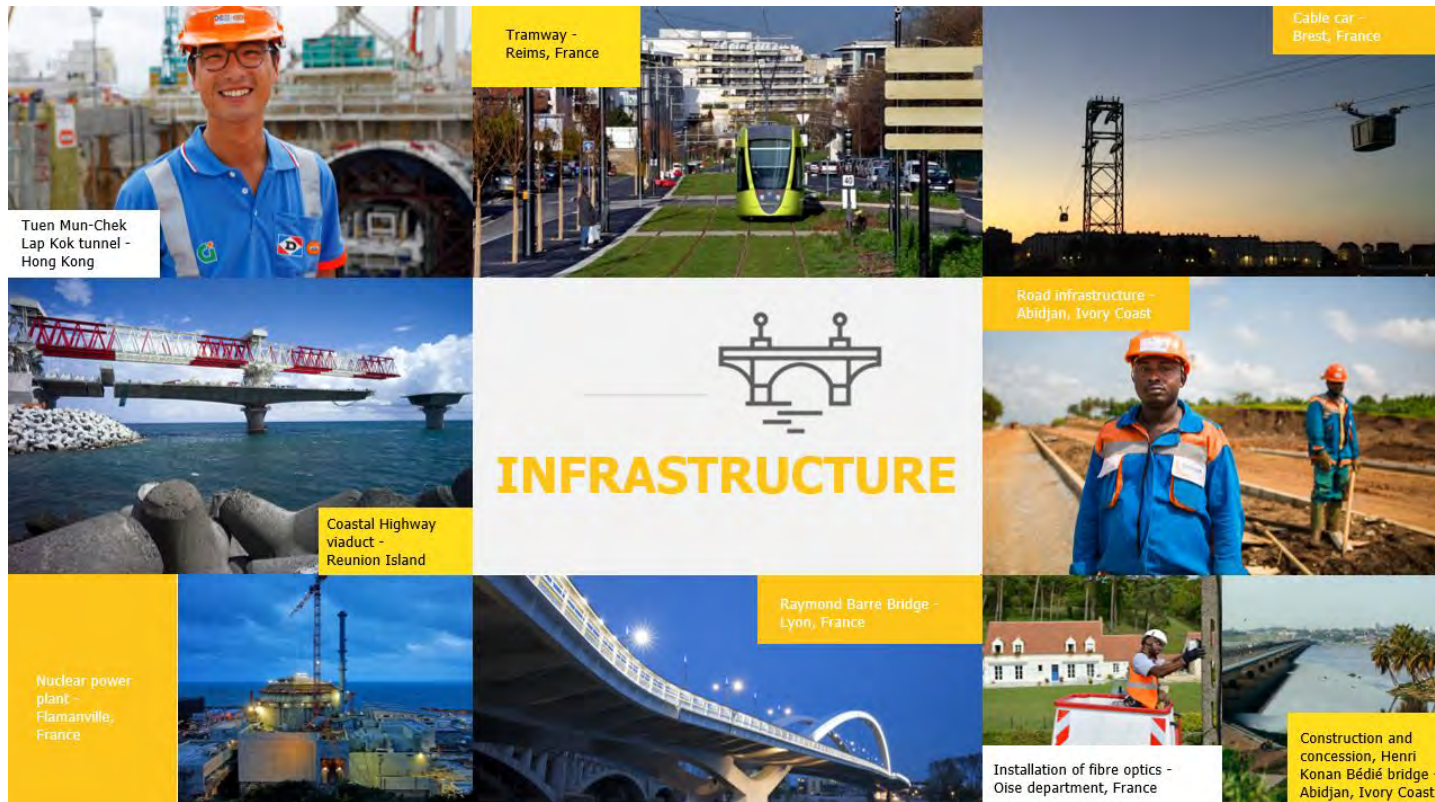
- WHO WE ARE
- STRATEGIC GUIDELINES
- STRATEGIC FOCUS IN OUR RESPECTIVE SECTORS
- PROSPECTS OF A NEW DIGITAL AREA

# OUR SECTORS OF EXPERTISE





# OUR SECTORS OF EXPERTISE



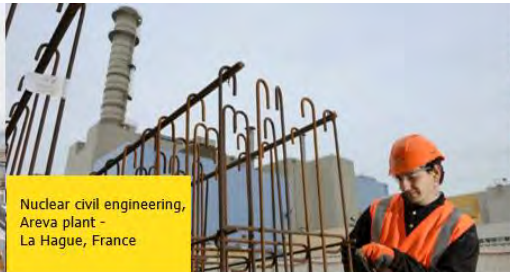


# OUR SECTORS OF EXPERTISE

Thermal power plant -  
Gibraltar



Nuclear civil engineering,  
Areva plant -  
La Hague, France



Thermal power plant -  
Saint Martin



Data Center Interxion -  
France



Soleq solar farm -  
Thailand

Electric vehicle  
charging  
stations -  
Paris, France



Public lighting, city of Paris -  
France



Renault plant - Batilly, France



Facilities  
Management

# OUR PEOPLE: HEALTH AND SAFETY OUR FIRST PRIORITY

**47,350**  
employees



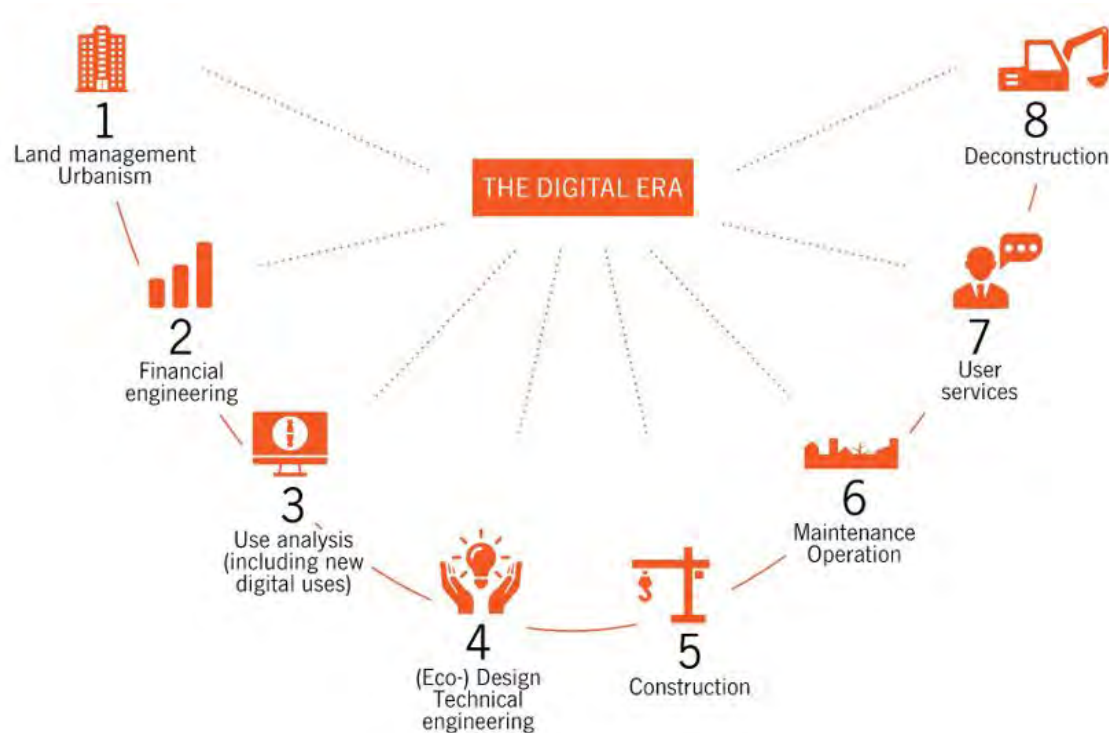
**26% women**  
&  
**74% men**

**WE'RE ALL  
BOUYGUES CONSTRUCTION**



# A GLOBAL CONSTRUCTION GROUP POSITIONED IN EVERY STEP OF THE CONSTRUCTION VALUE CHAIN

## A RESPONSIBLE AND COMMITTED LEADER IN SUSTAINABLE CONSTRUCTION



# POSTIVE TRENDS IN OUR MARKET

- **BUILDING**

- **Digitalization** allowing numerous **innovations**
- Construction process more and more **industrialized**

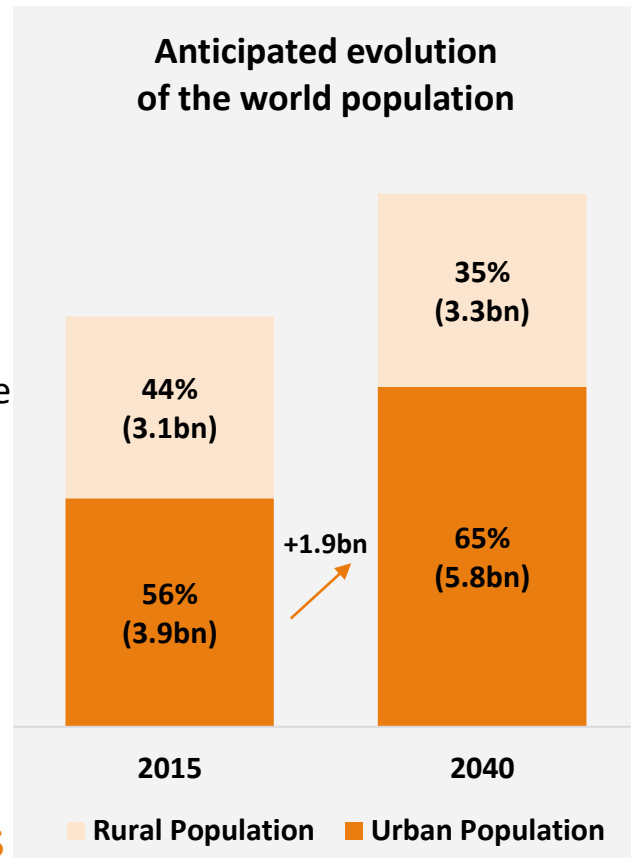
- **INFRASTRUCTURE**

- Increasing **urbanization** leading to growing needs for infrastructure
- Strong needs for high-speed **optical fiber networks** worldwide
- Aging infrastructure implying increasing needs for **repairs**

- **INDUSTRY**

- Added value of services in the **industrial process** rather than in the building
- Increasing needs for industrial **maintenance** with robotics and automation

➔ **DIGITALIZATION BECOMES KEY TO OPTIMIZE ALL OUR ACTIVITIES**





# STRATEGIC PRIORITIES

- Act as a **global player** in stable countries with a low risk profile where we have a long-established presence
- Develop **exceptional projects** with local partners in our domains of expertise
- Pursue the rebalancing of our activities towards **energies & services**



La Seine Musicale – Boulogne – France



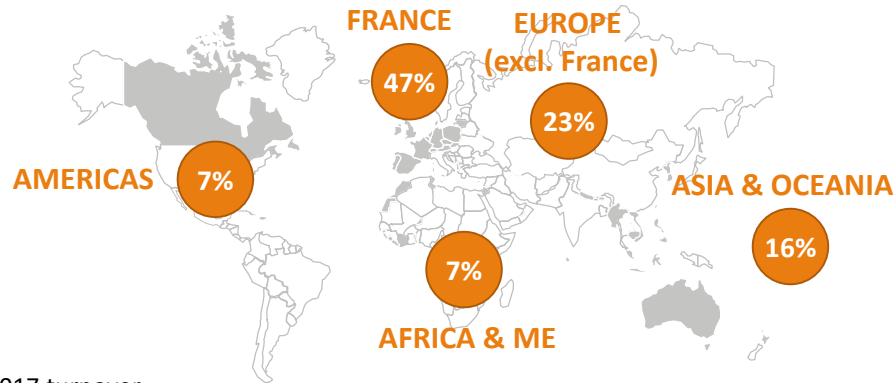
Chernobyl Arch – Ukraine



Usine Hexcel – Roussillon - France

# ACT AS A GLOBAL PLAYER IN STABLE COUNTRIES WITH LOW RISK PROFILE WHERE WE HAVE A LONG-ESTABLISHED PRESENCE













- Target **high value projects** while taking a **highly selective** approach
- Deploy the **full scope of our activities** (Infra. / Building / Industry)
- Strengthen our **market positions** through **innovative** offers
- Pursue **external growth** when relevant and value-creating



X% Share in 2017 turnover

Long-established presence

## Countries with an established presence with revenues > €300m

2016	2017*
€5.5bn 	€5.6bn 
€1.4bn 	€1.7bn 
€1.0bn  (Hong Kong)	€1.2bn 
€0.8bn 	€1.1bn  (Hong Kong)
€0.5bn 	€0.8bn 
	€0.4bn 
	€0.3bn 

\*Incl. FY impact of Alpiq  
ES & AW Edwards

# DEVELOP EXCEPTIONAL PROJECTS WITH LOCAL PARTNERS IN OUR DOMAINS OF EXPERTISE

- Leverage our strong **expertise** of large projects with exceptionally **high complexity**
- Address **local markets** with reliable and well-established **local partners** or other **major international competitors**



Zagreb international airport – Croatia



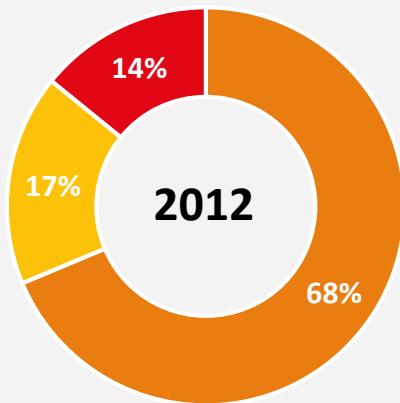
Chernobyl Safe Confinement Arch – Ukraine



Miami Brickell Center – United States

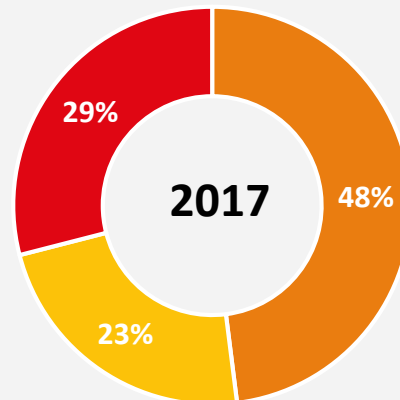
# PURSUE THE REBALANCING OF OUR ACTIVITIES TOWARDS ENERGIES & SERVICES

Global turnover



■ Building ■ Civil Works ■ Energies & Services

Global turnover<sup>a</sup>



■ Building ■ Civil Works ■ Energies & Services

(a) incl. FY impact of Alpiq E&S and AW Edwards



# POSITION AND SCOPE OF ACTIVITIES IN ENERGIES & SERVICES

## ● POSITION

- A global leader in **energy**, **digital** and **industrial** transformation
- Established presence in **France**, **Switzerland**, **Canada**, **UK**, **Germany**, **Italy**, **Hong-Kong** and **Romania**
- In the **Top5 European players**
- Export capabilities **worldwide**

## ● SCOPE OF ACTIVITIES

- **Design, install, operate, maintain, decommission** a large range of infrastructures and facilities
- Provide a large scope of **related services**, from early stage concept engineering studies to Mechanical & Electrical, IT, civil works, automation, technical maintenance...
- In various environments: Energy, Infrastructure, Buildings, Industry, Telecom



France's first smart city in Dijon



Cutting-edge Stade-de-France security system



St-Martin's 27-MW turnkey thermal power plant

# ENERGIES & SERVICES IS A KEY DEVELOPMENT AREA

- **A MARKET WITH STRONG GROWTH PROSPECTS**

- Smart cities
- Smart buildings / smart grids
- Smart industry

- **EXPANDING OUR PORTFOLIO OF SOLUTIONS**

- An **increasing importance of Energies & Services** in the **global construction projects** (maintenance and operating services for instance)
- The differentiating capability to offer **global and integrated solutions** **answering the most complex needs**

- **CONTRIBUTING TO HIGHER PROFITABILITY**

- **More recurring** and **more profitable** business
- Development of services and solutions with **high added-value**



Upgrade of Addis Ababa's power network



Design & build of a 9,300sqm data center



Transformation of Paris-Bercy sport stadium

# STRATEGIC FOCUS – BUILDING

- **REINFORCE OUR PROJECT DEVELOPMENT ACTIVITIES**

- Offer **more value** to our clients through a global and **differentiated project development** approach :
  - > Offering the **widest range** of activities across the **construction value chain** (from land management to user services in some cases)
  - > Representing **26%** of our Building revenues in 2017, aiming to reach **40%** in the coming years
- Promote this approach in **all countries** where we have a long term presence
- Increase the **scale** of our offers from building to **urban districts**

- **STRUCTURE AND INDUSTRIALIZE ALL ASPECTS OF OUR BUILDING ACTIVITIES**

- Improve efficiency and profitability through **industrialized** and **lean** construction processes
- Develop **practices and expertise sharing** across all Bouygues construction entities



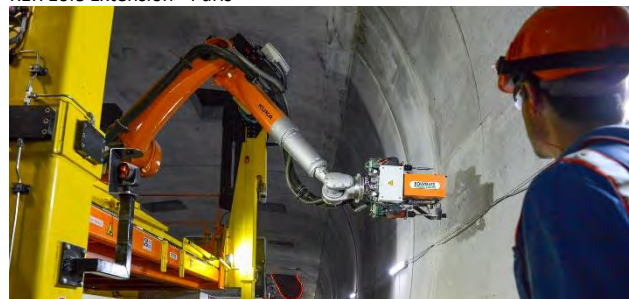
# STRATEGIC FOCUS – INFRASTRUCTURE

- **STRATEGIC GOALS**

- **Remain a reference player** in the **major infrastructure** markets
- **Further strengthen** and market our expertise in **tunnels** and in **concessions** and **PPPs**
- **Strengthen our infrastructure repair** activities as they meet a **strong market need**



RER Eole Extension - Paris



Roby 850, Liantang tunnel, Hong Kong



Exeter bridge repair project - UK

# STRATEGIC FOCUS – INDUSTRY

- **STRATEGIC GOALS**

- Enhance our skills and level of expertise in **industrial processes** and **maintenance**
- Become an acknowledged player in **Industry 4.0** area
- Pursue our development in **power generation** projects (especially solar farms) where we have a strong expertise





# PROSPECTS OF A NEW DIGITAL ERA

- **DIGITALIZE OUR OFFERS**

- Capitalize on our expertise in the **smart cities** area
- Develop innovative offers in the **smart building** area

- **DIGITALIZE OUR ORGANIZATION**

- Develop a **digital mindset** in every aspect of our activities
- Continue to digitalize our **support functions**
- Develop **open innovation** and **data management** across our organizations



Operational control cockpit, Dijon smart city project



BIM cabin, Luminy campus, Marseille

# CONSTRUCTION BUSINESSES STRATEGY



FRANÇOIS BERTIERE,  
CHAIRMAN & CEO

Evasion – Romainville – France

BOUYGUES

# BOUYGUES IMMOBILIER, “CREATEUR DE MIEUX VIVRE”<sup>a</sup>

- A leading French property developer in residential, commercial and sustainable neighborhood
- A constant development since 1956
- Unique know-how in sustainable property development
- Diversification in new businesses to suit new customer uses

Key figures at 31 December 2017

## Revenues



€2.7bn

## Reservations



€3.1bn

## Housing Units Reserved



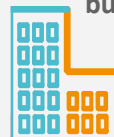
15,199

## Nextdoor<sup>b</sup> Sites



11

## Green Office<sup>®</sup> positive-energy office buildings



12

## UrbanEra



1,150,000

Sqm in progress

a) « Creator of better living »

b) Collaborative workspaces offer

# BOUYGUES IMMOBILIER OPERATES ON THE ENTIRE REAL ESTATE VALUE CHAIN, FROM BUILDING TO NEIGHBORHOOD



NEIGHBORHOOD  
LEVEL



BUILDING  
LEVEL

**UrbanEra**  
Bouygues Immobilier 

**Bouygues  
Immobilier** 

  
Libre d'être Ici.  
**nextdoor**  
Co-living

  
Energie  
**EMBIX**  
Energie Smart Infrastructures  
**AVELTYS**

Urbanism

Land  
Management

Usage  
Analysis

Design

Marketing  
&  
Sales

Construction

Operation  
&  
Management

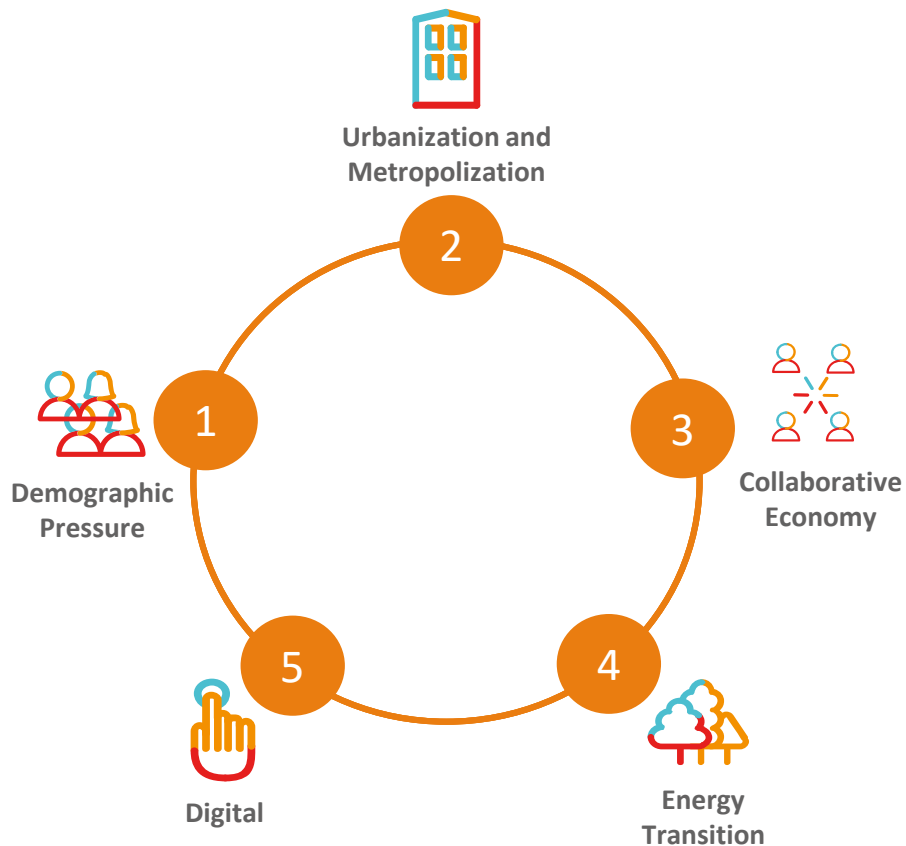
User  
Services



# BOUYGUES IMMOBILIER STRENGTHS AND ASSETS

- **EXTENSIVE GEOGRAPHIC COVERAGE IN FRANCE**
- **WIDE AND DIVERSIFIED RANGE OF INNOVATIVE PRODUCTS AND SERVICES ADAPTED TO NEW USAGES**
  - **Residential:** affordable, intermediate and premium housing for owner-occupiers, buy-to-let properties, student and senior citizen accommodation, single-family home, co-living
  - **Commercial property products :** turnkey buildings, Green Office® positive-energy office buildings, Rehagreen® office building rehabilitation and Nextdoor collaborative workspaces
- **ACKNOWLEDGED EXPERTISE IN SUSTAINABLE NEIGHBORHOODS**
  - 4 eco neighborhoods already delivered and 16 under development
- **A ROBUST BUSINESS MODEL THAT PRIORITIES RISK MANAGEMENT AND GUARANTEES A HEALTHY FINANCIAL STRUCTURE**
  - Land portfolio offering 2 to 3 years visibility
  - Majority of land reserved as an option
  - Purchase of the land only when achieve at least 30% of pre-sales

# A STRATEGY RELYING ON 5 MEGA TRENDS



## 3 STRATEGIC PRIORITIES



1. Leader in customer experience, focused on usage



2. From single buildings to neighborhoods



3. Digital transformation

# STRATEGIC PRIORITIES IN RESIDENTIAL

## Maintain leadership by enhancing customer experience

- **Development in large French cities to improve market share gradually**, notably with accelerating in Grand Paris area
- Propose **differentiated and innovative offers** to suit new usages
  - > First developer to propose 100% connected and intelligent homes (Flexom, "Entre Voisin" App)
- **Improve customer experience** through digital and personalized approach
- **Develop data utilization** to offer more value added services to customers
  - > Managing and forecasting energy consumption tool inside the apartment
- Maintain a **strict quality policy**



*D'une rive à l'autre program, Neuilly-sur-Seine, France*

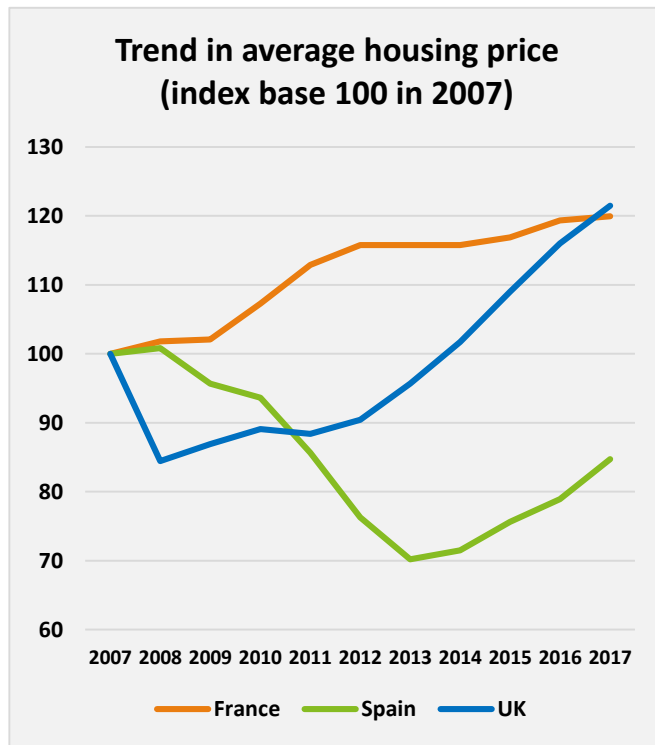
# RESILIENT RESIDENTIAL MARKET IN FRANCE (1/2)

- **SPECIFICS OF THE FRENCH RESIDENTIAL MARKET**

- **VEFA scheme** (sales before completion)
- **Bank lending policies:**
  - > Loans are granted according to the ability of a household to repay its obligations
  - > Majority of fixed-rate loans
  - > Historically high average loan duration

- **LONG TERM GROWTH POTENTIAL**

- **Strong demand** related to demographic pressure and change in usage patterns
- Consistent structural **lack of supply**
- Market develop around **major metropolitan areas**
- **Obsolescence** of housing stock



Sources: ECLN, Ministry of housing, Instituto Nacional de Estadística

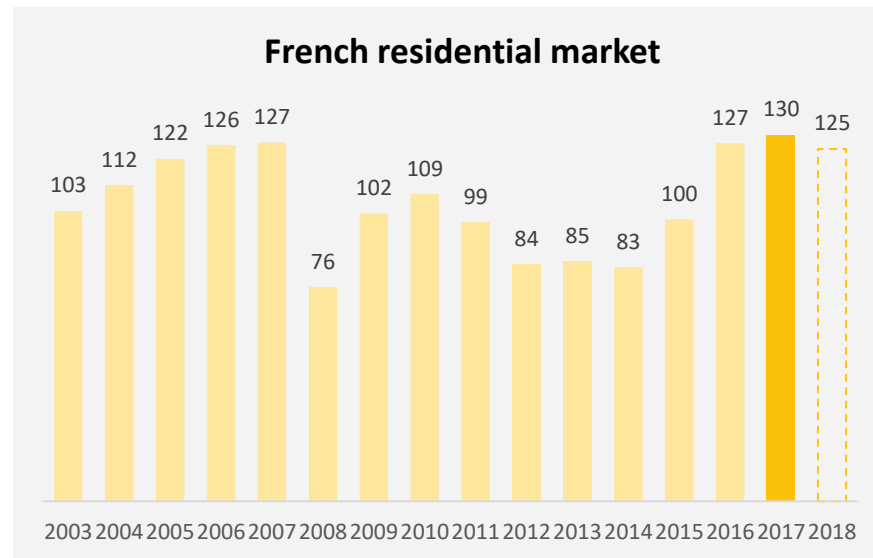
➔ **RESILIENCE IN REAL ESTATE PRICES DESPITE THE 2008 ECONOMIC CRISIS**



# RESILIENT RESIDENTIAL MARKET IN FRANCE (2/2)

## SHORT TERM DRIVERS

- **Interest rates** remaining at a low level
- **Zero-interest loan program** and **Pinel tax incentive confirmed** until 2021 in dense areas
- **Loi Elan** supporting residential development
- Major urban development related to **Grand Paris, Olympic Games** and the **ongoing expansion of regional key cities**



Source: SDES – Enquête sur la commercialisation des logements neufs

→ French residential market expected around 125,000 units in 2018, then stabilizing at a high level (around 120,000 units/year in 2019-2021)

# STRATEGIC PRIORITIES IN COMMERCIAL

## Maintain leadership in sustainable and innovative offers

- Remain **leader in Green-Office®** positive-energy buildings
- **Develop Rehagreen® activity** (office building rehabilitation) in obsolete tertiary market
- **Balance portfolio of projects** between turnkey, presold operations (VEFA), and speculative development

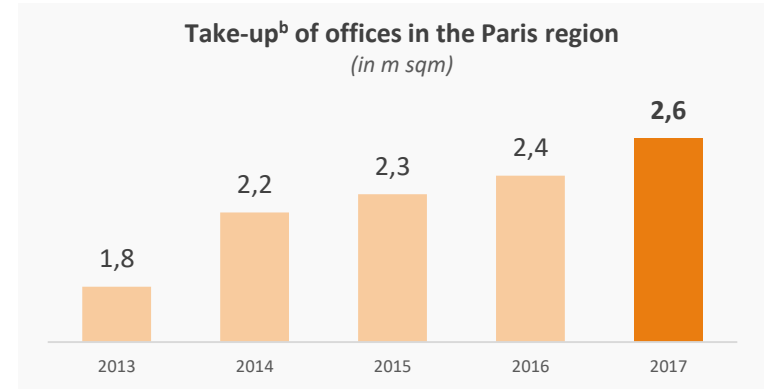
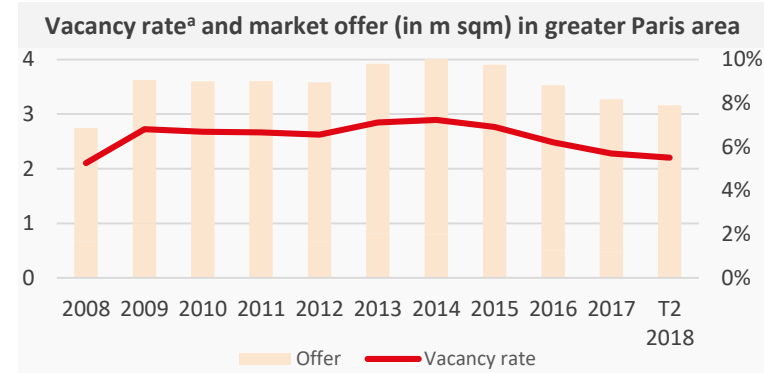


Green Office Rueil - Rueil Malmaison - France

# COMMERCIAL MARKET IN AN UPWARD CYCLE

- **THE LARGEST COMMERCIAL MARKET IN EUROPE (54M sqm STOCK) SUPPORTED BY**
  - **Major urban development** related to **Grand Paris**
  - **Attractiveness of Paris** following **Brexit**
- **OBSOLESCENCE OF COMMERCIAL REAL ESTATE IN GRAND PARIS AREA**
  - **Renewal market** of existing buildings (83%<sup>a</sup> of stock below international standards and needing renovation)
- **NEW CUSTOMER EXPECTATIONS**
  - **Cost optimization**, Pay per use
  - **New working patterns**: digitalization, nomadization, connectivity, well-being at work
  - **Collaborative economy**: mutualization of usages, services to individuals, opened to neighborhood

(a) Source: APUR



# DIGITAL TRANSFORMATION AND NEW BUSINESSES

- **CUSTOMER EXPERIENCE**

- Virtual reality
- CRM
- Flexom
- *Entrevoisins* application

- **BUILDING INFORMATION MODELING**

- **MARKET PLACES**

- *Valorissimo* platform: market shop and housing units for buy-to-let
- Co-design platform to create a housing program with future buyers

- **NEW BUSINESSES**

- Nextdoor
- Co-living
- Jardins d'Arcadie, new service for senior citizens
- Embix, Aveltyx



Nextdoor Lyon - France



# CONSTRUCTION BUSINESS STRATEGY



WE OPEN THE WAY

**HERVÉ LE BOUC**  
CHAIRMAN & CEO



# A WORLD LEADER IN CONSTRUCTION AND MAINTENANCE OF TRANSPORT INFRASTRUCTURE

- Mission: promoting infrastructure solutions for sustainable mobility
- Vision: global expertise federated around a strong brand
- Main business segments



## ROADS



## MATERIALS



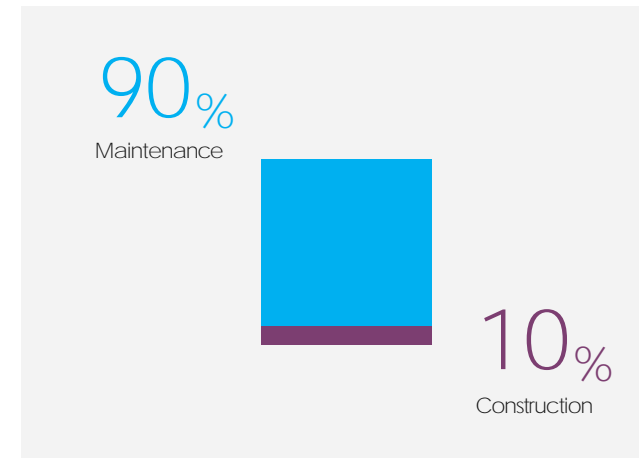
## RAILWAYS



PRESENT IN OVER 50 COUNTRIES VIA MORE THAN 800 CONSTRUCTION BUSINESS UNITS  
AND 2,000 MATERIAL PRODUCTION SITES

# COLAS OPERATES IN LONG-TERM GROWTH MARKETS

- **GROWING NEED FOR CONSTRUCTION AND MAINTENANCE OF TRANSPORT INFRASTRUCTURE**
- **FAVORABLE FUNDAMENTAL TRENDS**
  - Population growth and urbanization
  - Infrastructure upgrading programs in developed countries
  - Equipment needs in emerging countries
  - Stricter environmental constraints
  - Transition to a service economy
  - Digital transformation



Pacific Highway - Brisbane



# MAIN STRATEGIC AXES

## 1. VALUING INDUSTRIAL ACTIVITIES

## 2. EXPANDING SERVICE OFFERING

- Major projects
- Smart Roads, Smart Mobility

## 3. CONTINUING TARGETED INTERNATIONAL DEVELOPMENT

## 4. ACCELERATING THE DIGITAL TRANSFORMATION



Brotonne bridge – Rouen – France



High speed lane – Nîmes Montpellier – France



Tuck Inlet Road – Canada

# VALUING INDUSTRIAL ACTIVITIES

- Thanks to its drive to ensure **vertical integration**, Colas now boasts a **competitive edge** with **strong footholds in aggregates and bitumen**

- 741 quarries



- 168 concrete plants



- 1 refinery<sup>a</sup>
- 125 emulsion plants
- 568 asphalt plants
- Storage and logistics sites on 5 continents



- By reinforcing its positions (in particular in bitumen with McAsphalt in North America), Colas has the resources and expertise to **expand its leadership** and **better value its industrial activities**

(a) Kemaman plant in Malaysia



# EXPANDING OFFERING

- With the creation of *Colas Projects* in 2016, Colas **federated and strengthened its resources** for studying, arranging the financing and executing complex projects, allowing to **expand its offer** and **increase its market share**
  - > Major road and airport projects
  - > Major international railway projects
  - > Concessions, PPPs, multi-year maintenance contracts
- Colas also continues to **innovate to broaden its range of products** and invent the services and business lines of tomorrow
  - > New road techniques
  - > New uses → Smart Roads
  - > Infrastructure solutions → roads "as a service"
  - > Services to improve mobility → Mobility by Colas



Iqaluit airport



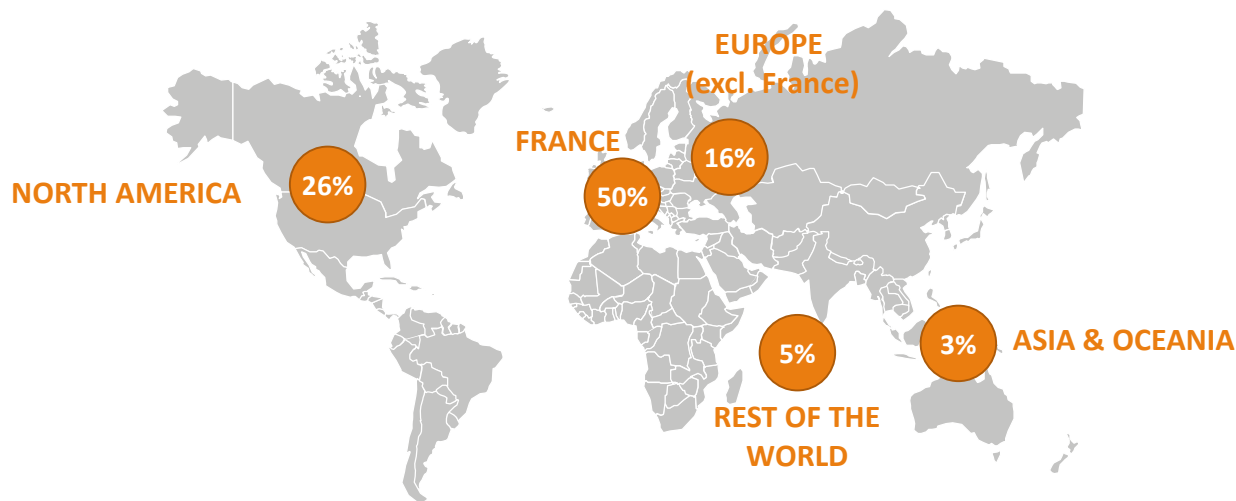
High Speed Train in Morocco



Wattway

# CONTINUING INTERNATIONAL DEVELOPMENT

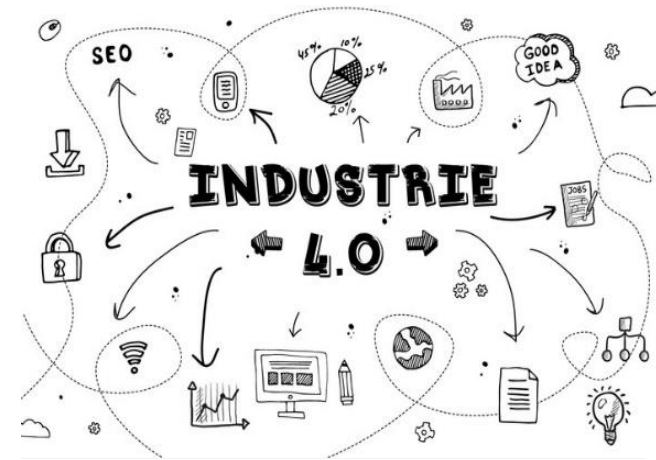
- Colas makes roughly **50% of its revenue outside France<sup>a</sup>** - mainly in **low risk countries**



- In 2018, with the acquisition of Miller McAsphalt (Canada) and Alpiq's railway activities (Europe), Colas boosted its growth in its core businesses: road construction, materials and railways
- **Colas has high growth potential in target countries in the OECD**

# ACCELERATING THE DIGITAL TRANSFORMATION

- Digital technologies are now part of our businesses, and this means transformation
  - > Process
  - > Industries 4.0
  - > New businesses
- With digital technologies, Colas has a **major lever to take full advantage of its global position**
  - > Sharing of know-how and expertise
  - > Valuing data assets



Colas was awarded the « BIM d'or »

MAXIMIZE THE VALUE OF  
INDUSTRIAL ASSETS



WE OPEN THE WAY

BITUMEN PRODUCTS

**LOUIS GABANNA**

EXECUTIVE VICE-PRESIDENT, NORTH  
AMERICA

QUARRIES

**THIERRY MÉLINE**

EXECUTIVE VICE-PRESIDENT, FRANCE - RAILWAYS





# VERTICAL INTEGRATION, A LONG-STANDING MODEL AND STRATEGIC ASSET AT COLAS





MAXIMIZE THE VALUE OF  
INDUSTRIAL ASSETS



WE OPEN THE WAY

BITUMEN PRODUCTS

**LOUIS GABANNA**

EXECUTIVE VICE-PRESIDENT, NORTH  
AMERICA



# BITUMEN IS PART OF COLAS' DNA

- **BITUMEN IS WHERE COLAS STARTED**
  - Creation of Colas in 1929 with Cold Asphalt
  - Many products and specialties invented and patented by Colas since
- **COLAS HAS AN INTERNATIONAL CAMPUS FOR SCIENCE AND TECHNIQUES**
  - 130 employees
  - 90 years of capitalized expertise



COLMAT®



COLBIFIBRE®

# COLAS IS A MAJOR PLAYER IN THE BITUMEN MARKET

- **BIGGEST PURCHASER WORLDWIDE**

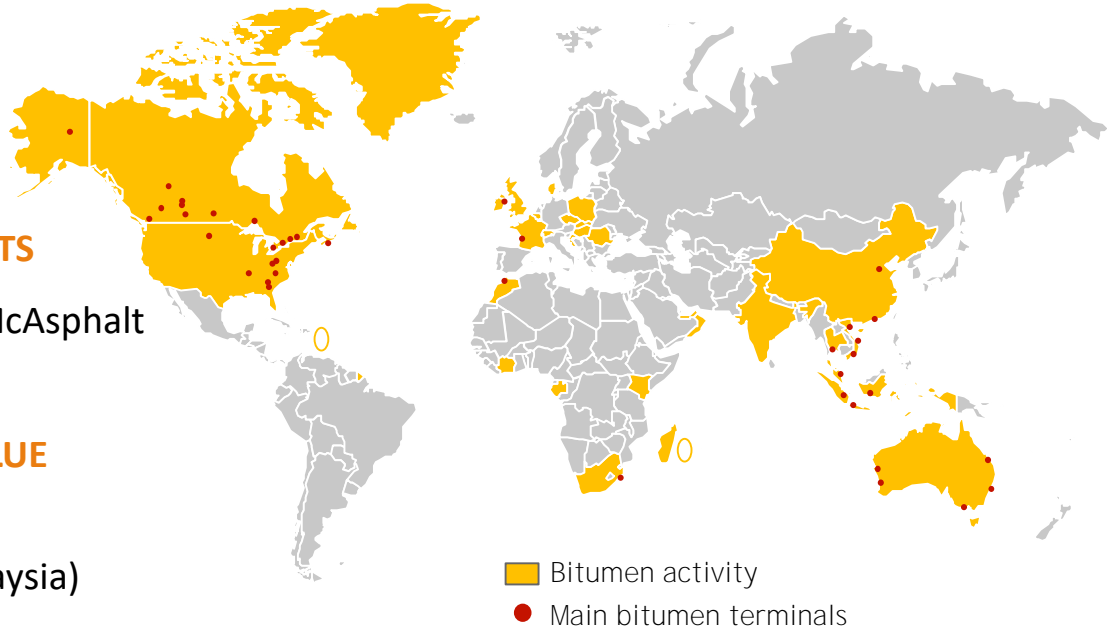
- 5 million tons / year
- ≈5% share of the market

- **GREAT NUMBER OF DISTRIBUTION POINTS**

- Network reinforced by acquisition of McAsphalt in 2018

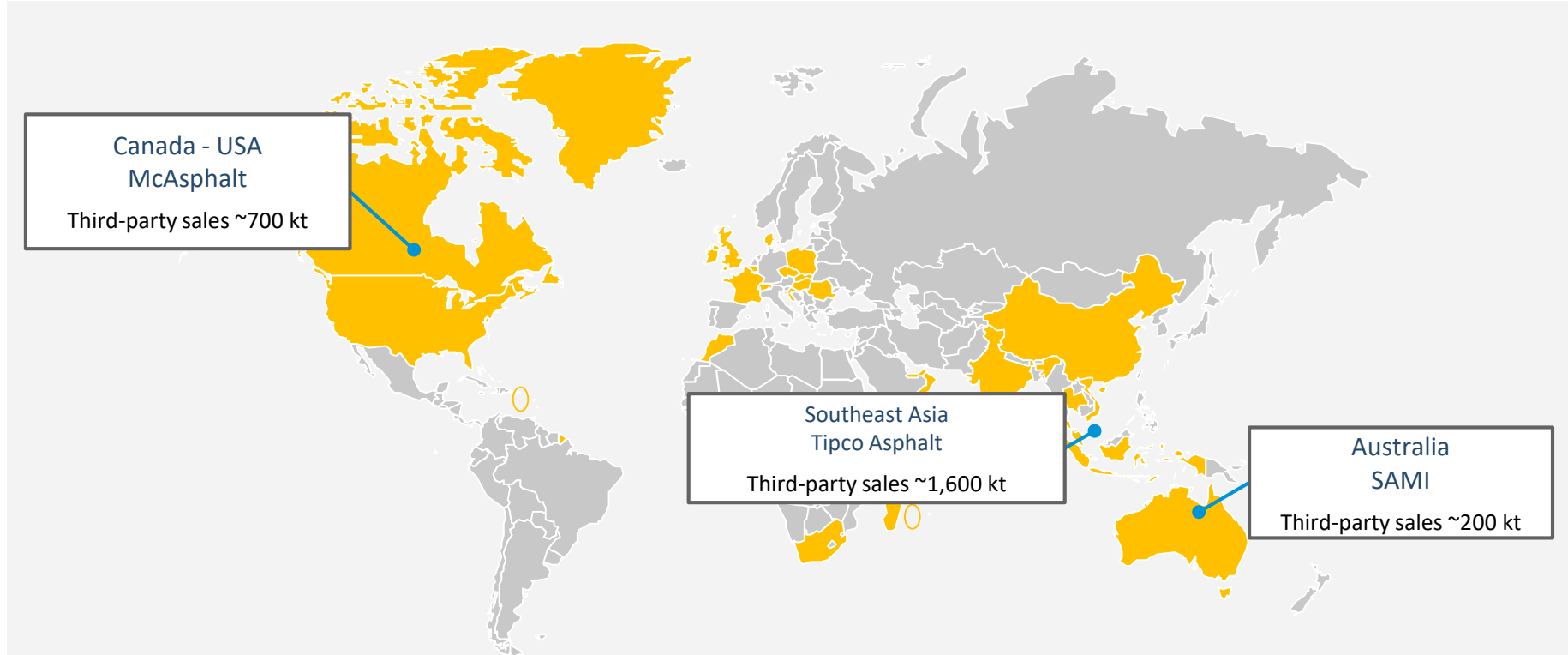
- **PRESENT THROUGHOUT THE ENTIRE VALUE CHAIN**

- Production (Kemaman Refinery in Malaysia)
- Storage terminals
- Emulsion plants
- Transport / logistics





# COLAS SELLS AND DISTRIBUTES BITUMINOUS PRODUCTS



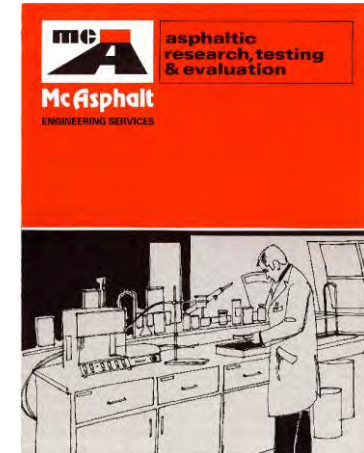
# McASPHALT: A MAJOR COLAS ACQUISITION IN 2018

- **AN ENTREPRENEURIAL SUCCESS**

- Established in 1970
- **Rapid growth** through acquisitions, building storage depots, sustainable ventures with major industry players

- **THE LEADER IN THE BITUMEN INDUSTRY IN CANADA**

- **Strong expertise** in product formulation
- Stakeholders are very demanding





# BULK STORAGE - 300,000 TONS ACROSS CANADA



# McASPHALT SUPPLY NETWORK



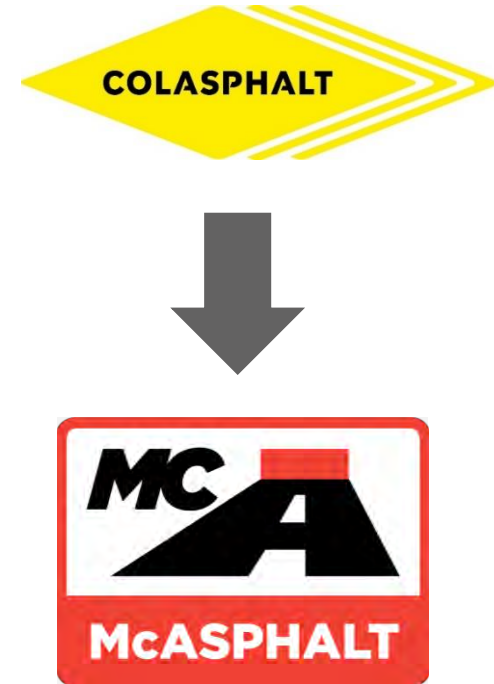
# McASPHALT: RAPID INTEGRATION

- **INTEGRATION OF COLAS CANADA BITUMEN ACTIVITIES IN McASPHALT**

- Integration started at a high level, immediately upon acquisition
- Each company independently reviewed their own processes and best practices

- **WITH IMMEDIATE SYNERGIES**

- Common brand
- Mutualization of assets
- Share of best practices





MAXIMIZE THE VALUE  
OF INDUSTRIAL ASSETS

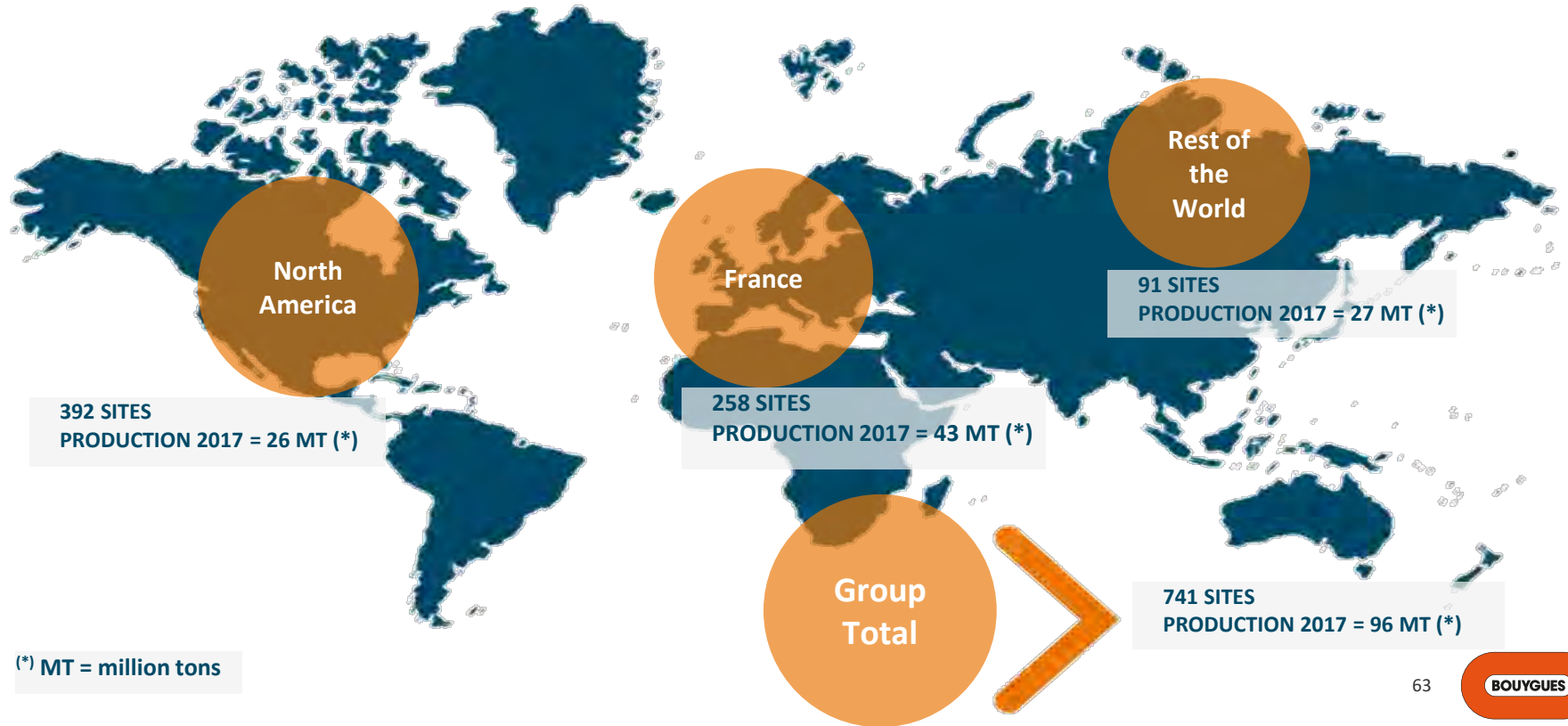


WE OPEN THE WAY

QUARRIES  
**THIERRY MÉLINE**  
EXECUTIVE VICE-PRESIDENT,  
FRANCE - RAILWAYS



# QUARRIES LOCATED AS CLOSE AS POSSIBLE TO CONSTRUCTION ACTIVITIES





# COLAS CONTINUES TO GROW IN QUARRIES

## MAIN ACQUISITIONS OVER THE LAST THREE YEARS



# QUARRIES, A STRATEGIC ASSET FOR COLAS

- **IN ORDER TO MEET A BASIC NEED**
  - Aggregates, **2nd most consumed resource** after water
  - Growth in demand for infrastructure
- **QUARRIES ARE A MAJOR ASSET FOR COLAS, TO**
  - **Secure the supply** of road and railway building materials
  - **Supply manufacturing facilities:** asphalt plants, ready-mixed concrete plants
  - **Generate business and profit**, with 70% of sales made externally
- **THEY ARE MANAGED BY DEDICATED OPERATIONAL TEAMS, WHICH ALSO**
  - Ensure land control
  - Manage operating permits

# DIVERSIFIED ASSETS

## ■ Different types of **deposits**

- > Massive rocks
- > Soft rocks

## ■ Different types of **operations**

- > Quarries
- > Gravel pits

## ■ Different types of **end-users**

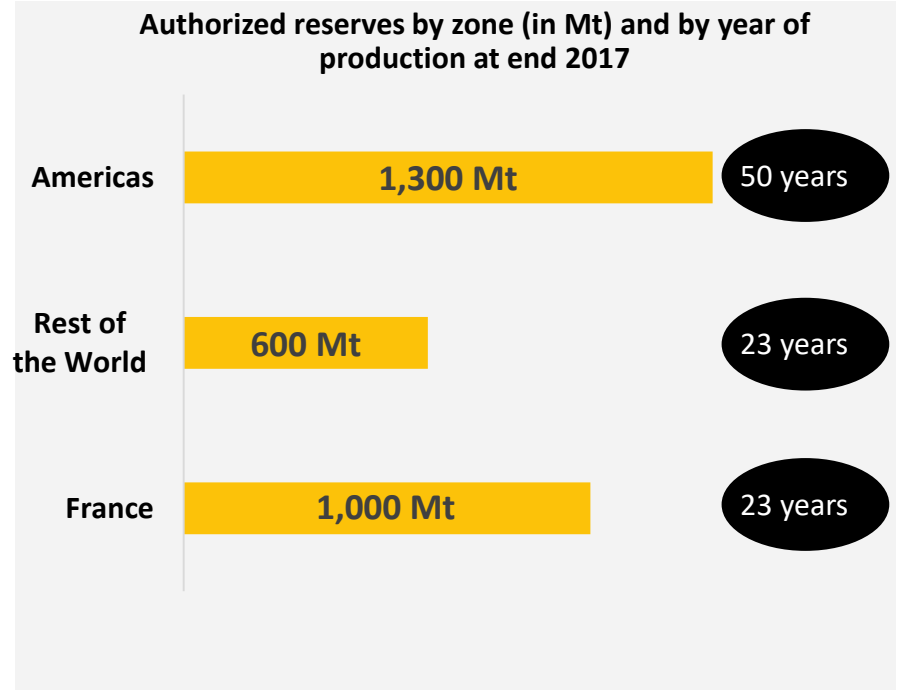
- > Industries
- > Building
- > Public works
- > Railways



# VERY LONG-TERM ASSETS

- **AUTHORIZED RESERVES AMOUNT TO**

- **2,900 million tons, i.e. 30 years** of production
- **4,800 million tons** including potential reserves





# MAIN STRATEGIC AXES (1/2)

- PURSUE TARGETED ACQUISITIONS IN RELATION TO OUR ACTIVITIES
- INCREASE THE VOLUME OF INTERNAL AND EXTERNAL SALES
- REDUCE PRODUCTION COSTS AND OPTIMIZE INVESTMENTS



# MAIN STRATEGIC AXES (2/2)

- **DEVELOP CIRCULAR ECONOMY ACTIVITIES**

- Deconstruction
- Recycling of materials
- Storage activities



# INITIATIVES TO PROTECT THE ENVIRONMENT AND BOLSTER COMMUNICATION WITH THE PUBLIC AROUND THE WORLD





# CONCLUSION

- Backed by **vertical integration strategy**, Colas has developed **strong positions in aggregates and bitumen** sectors
- These activities provide Colas with an **additional lever to improve performance** in the future thanks to the development of their own business model





Q&A



# A BUOYANT MARKET

## A favorable context

- **Demographic pressure and growing urbanization**
- Decrease in local authority budget emphasizing the **need to cooperate with the private sector**
- Incentives fostering the **renewal of socially isolated neighborhoods**

## New expectations

- From **elected representatives**
  - > Urban renewal aiming to:
    - Develop the attractiveness of areas
    - Respond to new urban usages
    - Address sustainable development issues
    - Improve urban quality of life
- From **clients**
  - > Modern, vibrant and connected living neighborhoods offering new services and usages



# URBANERA



EMMANUEL  
DESMAIZIÈRES,  
MANAGING DIRECTOR,  
URBANERA



# URBANERA'S MISSION

- Design **mixed neighborhoods**, with a **common identity that creates value** for **all stakeholders of the urban project**: residents, employees, companies, investors, local authorities, public developer, elected representatives
- Since 2015, the activity developed by UrbanEra represents **1,150,000sqm** of building rights of which **670,000sqm** for Bouygues Immobilier



## 1. ENERGY & UTILITIES



## 2. URBAN SERVICES & MOBILITY



## 3. WATER & WASTE



## 4. URBAN BIODIVERSITY AND NATURE



## 5. BUILDINGS & USER COMFORT



## 6. CONSULTATION & PARTICIPATION



# URBAN DEVELOPMENT “END-TO-END COORDINATOR”

- **LOCAL AUTHORITIES**

- Defining zoning regulations
- Defining and financing public infrastructure
- Public consultation

Concession  
contracts



**UrbanEra**  
Bouygues Immobilier 

Urban  
developer



- **URBAN DEVELOPER**

- Designing and developing public infrastructure
- Sale of macro lots
- Following up the operators' commitments



Reselling land  
acquisition  
costs to  
property  
developers



- **BOUYGUES IMMOBILIER**

- Housing
- Offices
- Shops



- **OTHER PROPERTY DEVELOPERS**

- **SOCIAL LANDLORDS**

# URBANERA STRATEGIC PRIORITIES

- Respond to **city expectations** and **end-user needs**
- **Become a leader in** the fast growing **urban renewal market**
- **Increase** Bouygues Immobilier **market share** and **profitability** on its three business segments: residential, commercial and retail
- Generate **additional revenues** through sales to other developers
- Use financial model that limits **the level of indebtedness**



Cœur Université – Nanterre – France

# URBANERA'S KEY STRENGTHS

- **PROPOSE UNIQUE PROJECTS TAILORED TO AREAS, RESPONDING TO CITY EXPECTATIONS AND PROVIDING NEIGHBORHOODS THEIR OWN IDENTITY**
  - **“Les Fabriques” in Marseille:** development of a productive city with makers
  - **“Quartier de la Gare” in Divonne Les Bains:** revitalization of the city center
  - **“Charenton – Bercy”:** creation of a virtual reality cluster
- **BRING TOGETHER AND MANAGE INTO AN ECO-SYSTEM THE MOST RELEVANT PLAYERS**
  - From start-up to industrial firms, up to **70 partners** on a project
- **DEVELOP URBAN SERVICES RESPONDING TO NEW USAGES**
  - Soft mobility, concierge services, third location, smart grid, shared gardens, recycling of materials



Les Fabriques – Marseille – France

# FORT D'ISSY, AN ICONIC ECO-NEIGHBORHOOD

- **95%<sup>a</sup> OF PERSONS INTERVIEWED PROUD TO LIVE IN FORT D'ISSY**
- **SPECIFICS**
  - “ IssyGrid ”, a **smart Grid** serving the whole district
  - **Optimum energy consumption** with geothermal energy covering 75% of needs
  - **Pneumatic waste collection system**
  - **Ecological water management** (recovery of rain water from roof)
- **DESCRIPTION**
  - **12 hectares**
  - 1,623 housing units (of which 330 social housing)
  - Shops and public equipment: 2,300sqm
  - Total sales from property development: **€450m** of which **€250m** for Bouygues Immobilier



Fort d'Issy – Issy les Moulineaux – France



# GINKO, SPEARHEAD OF “BORDEAUX 2030”

- **76%<sup>a</sup> OF PERSONS INTERVIEWED SAY THAT GINKO IS A PLEASANT NEIGHBORHOOD TO LIVE**
- **SPECIFICS**
  - **Biomass heating plant**
  - **Lagooning water treatment**
  - 4.5 hectares of park and 20 shared garden plots
  - **50% of roads dedicated to soft mobility**
  - Concierge services
- **DESCRIPTION**
  - **32 hectares** of which 3,000 housing units, 10,000 sqm of resident services, 14,000 sqm of offices, 52,000 sqm of retail and public facilities
  - **11 year concession** (2010 to 2021)
  - **EcoQuartier certified** in 2014 / BBC / NF Habitat
  - Total sales from property development: **€650m** of which **€575m** for Bouygues Immobilier



Ginko – Bordeaux – France

# CHARENTON, FLAGSHIP PROJECT OF “REINVENTING GRAND PARIS”

- **STRONG AMBITIONS**

- Create a **new economic hub** in Eastern Paris based on the **virtual reality**
- Open up the district
- Deliver a **remarkable sustainable neighborhood**

- **SPECIFICS**

- A **180m green** residential and hospitality **tower**
- A **garden bridge** of 1 hectare and 5 hectares of new public spaces
- “**Well**” **certification** (new standard for interior well-being)
- A strategic partnership with Tikehau Capital

- **DESCRIPTION**

- **12 hectares of land**, 360,000 sqm developed including 1,000 housing units, 167,000 sqm of offices and 49,000 sqm of retail and public facilities
- Development until 2030
- Total sales from property development: **over €2.2bn**



Charenton-Bercy – France



# SUSTAINABLE DISTRICTS

BOUYGUES

**PASCAL MINAULT**  
MANAGING DIRECTOR,  
PROPERTY DEVELOPMENT,  
BOUYGUES SA



La Colline des Mathurins (Bagneux - France)

BOUYGUES

# OUR VISION OF PROJECT DEVELOPMENT

- **A SOPHISTICATED AND DIFFERENTIATED MARKETING APPROACH**

- Positioned as **the long-term strategic partner** to local authorities, property investors and operators
- Positioned across the **whole value chain**, from land management to operation and user experience through construction
- **In-house design & construction capabilities** are a key skill, as well as our extensive range of **technical, cross-disciplinary expertise**

- **A CAPABILITY TO DEVELOP A WIDE RANGE OF PROJECTS: BUILDINGS, BLOCKS, URBAN DISTRICTS**

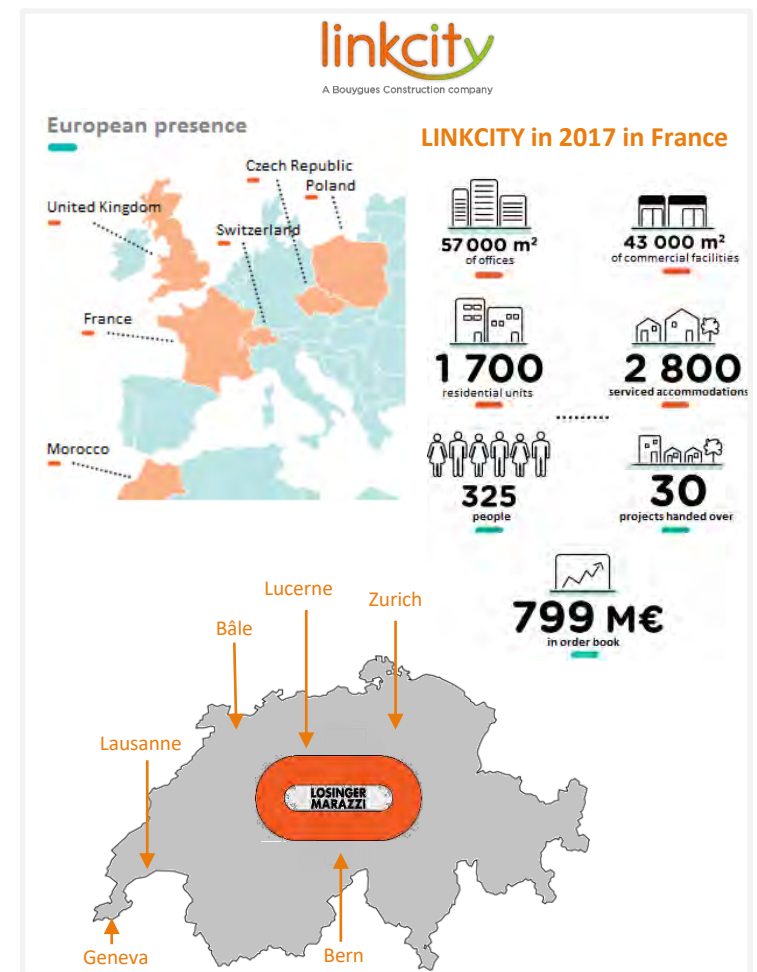
- **AN ACTIVITY OFFERING A VERY ATTRACTIVE RISK PROFILE**

- **No property market risk**, with no upfront financial investment to buy land or start construction before the financing and exit are 100% secured
- **No marketing risk**, with strong and reliable partners on the commercial side of projects (no B-to-C activity)
- Use of **non-recourse financings**



# OUR MARKET APPROACH

- **LINKCITY: GLOBAL BRAND, LOCAL PRESENCE**
  - An **umbrella brand name** to market project development offers in various countries
  - **Capitalizing on the local networks** of our construction subsidiaries
- **SPECIFIC EXPERTISE OF LOSINGER-MARAZZI IN SWITZERLAND**
  - An historical player with **unique and acknowledged capabilities in sustainable urban districts**



# THE IDEA BEHIND SUSTAINABLE DISTRICTS

**TRANSFORMING EXISTING, ABANDONED,  
DISOWNED URBAN AREAS**



**INTO NEW VIBRANT SUSTAINABLE MIXED-USE  
DISTRICTS COMPOSED OF HOUSING, OFFICE,  
RETAIL, EDUCATIONAL FACILITIES**



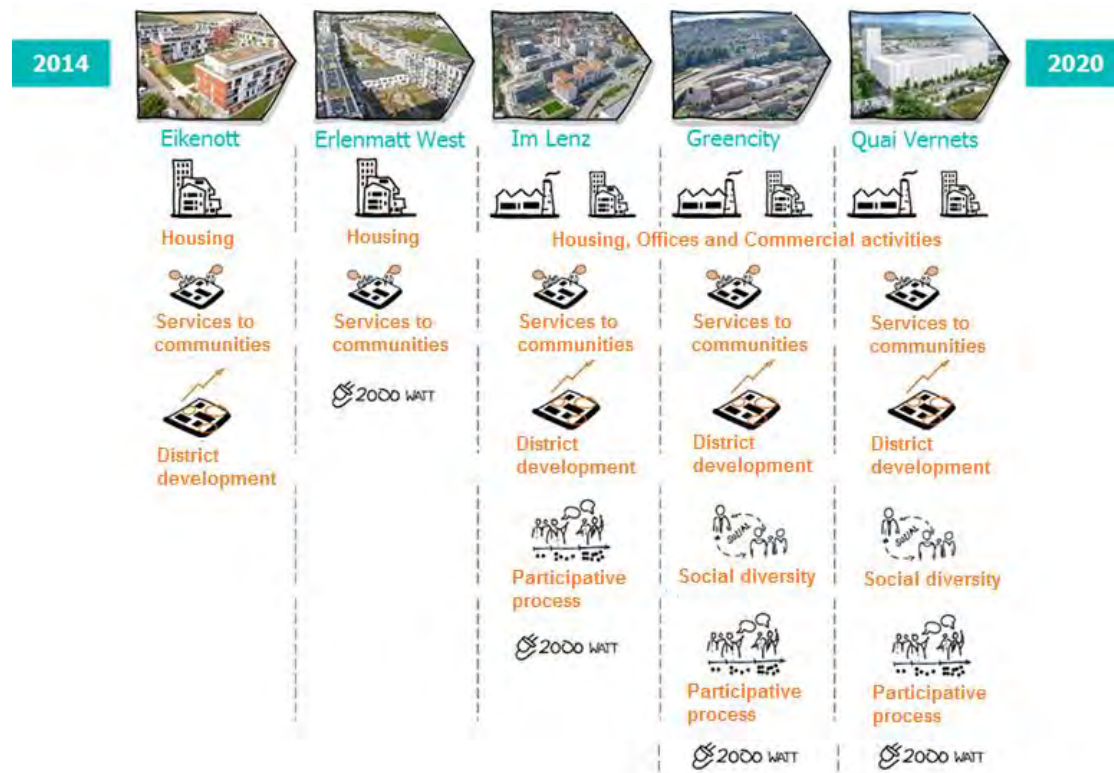
Eole Evangile – Paris 19<sup>e</sup> - France

# SUSTAINABLE DISTRICTS REPRESENT A TRUE OPPORTUNITY

- Little or no upfront investment
- No property market risk assumed
- High profile / high impact projects
- Generating high volume / long term projects
- Extended skill set required (building on Bouygues Group's businesses)
- Limited competition / higher margin expected

# OUR INCLUSIVE APPROACH TO DISTRICT DEVELOPMENT

- IMPROVE OUR VALUE PROPOSITION BY OFFERING AN INCREASINGLY INCLUSIVE APPROACH





# AN ICONIC DEVELOPMENT PROJECT

- **“CASERNE DES VERNETS” IN GENEVA**
  - Existing Swiss Army barracks in central Geneva
  - Geneva’s ambition to create a new sustainable housing district
  - Public tender to select investors to develop, build and operate the district
  - Bouygues Construction’s Swiss subsidiary to lead and coordinate a consortium of investors (insurers, pension funds, cooperatives)



Caserne des Vernets District in Geneva – Switzerland

# MASTERING CONTRACTUAL ENVIRONMENT AT EACH STAGE OF A PROJECT

- **URBAN DISTRICT DEVELOPMENT: AN AMBITION, AN OPPORTUNITY**
  - Development partnerships with stakeholders: land owners, public authorities
- **PROJECT DEVELOPMENT: A MARKET, A PROPERTY**
  - Leases and sales agreements with future tenants/investors
- **CONSTRUCTION: A CLIENT, A PROJECT**
  - Build or Design & Build contracts with Bouygues Construction companies
- **OPERATIONS: A COMMUNITY, A PLACE TO LIVE, WORK, SOCIALIZE**
  - Urban Service Level Agreements with public & private operators (mobility, waste services, energy utilities, facility management, retail)

# BOUYGUES CONSTRUCTION'S EXPERTISE

- **URBAN DISTRICT DEVELOPMENT**

- Local knowledge, contacts with administrations/city executives
- Sociology, demographics, community management, co-living
- Urban planning, mobility, energy, bio-diversity

- **PROJECT DEVELOPMENT**

- Market knowledge and investor/operator relations
- Architecture, permitting process, land transactions

- **CONSTRUCTION**

- Pricing, engineering, construction delivery

**ALL THESE ACTIVITIES IN CLOSE COOPERATION WITH AN  
ECOSYSTEM OF LONG-TERM PARTNERS**



La colline des Mathurins – Bagneux - France

# GREENCITY IN ZURICH

- **PROGRAM**

- 165,000 sqm built area
- 60% housing/40% offices, hotel, senior housing, education
- 2000 Watts certified

- **TIMELINE**

- Project development: 2004-2013
- Construction: 2014-2021

- **INVESTMENT VALUE**

- CHF800m



Greencity – Zurich - Switzerland



# “CASERNE DES VERNETS” IN GENEVA

- **PROGRAM**

- 150,000 sqm
- 1,500 housing units
- Offices, hotel, retail, public facilities

- **TIMELINE**

- Bid: 2013-2014
- Development: 2015-2019
- Construction: 2020-2024

- **INVESTORS**

- 2 insurers (Swisslife, Mobilière), 3 local pension funds, 3 housing cooperatives

- **CONSTRUCTION VALUE**

- CHF600m

➔ **OTHER PROJECTS: CUMULATIVE VALUE OF PROJECTS IN PIPELINE > CHF 2.5 BILLION**



Caserne des Vernets District in Geneva - Switzerland

# BOUYGUES SMART CITIES APPROACH



FRANÇOIS PITTI

DIRECTOR PROSPECTIVE &  
STRATEGIC MARKETING,  
BOUYGUES CONSTRUCTION

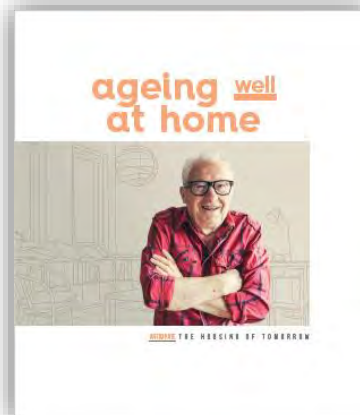
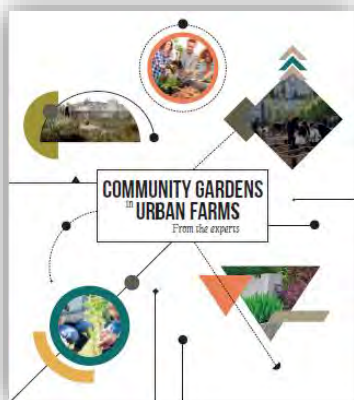


BOUYGUES

# IN DEMAND FOR SMARTER CITIES



# USER-CENTRIC EXPECTATIONS





# OUR OBJECTIVES FOR SMART DISTRICTS AND CITIES



**MORE LIVELY, MORE COMMUNAL,  
MORE INTENSE**



**MORE EFFICIENT, MORE  
RENEWABLE, GREENER**



**MORE CONNECTED, SMARTER,  
MORE INTERMODAL**



# A GLOBAL PARTNERSHIP-BASED APPROACH



**Work together** on challenges



**Define**  
Your sustainable neighborhood project



**Conduct**  
the development plan



**Support and maintain**  
a long term commitment

# A GLOBAL ECOSYSTEM



# EUREKA - LYON - PARTNERSHIPS



**EURÊKA CONFLUENCE**  
générateur d'innovations urbaines  
LYON

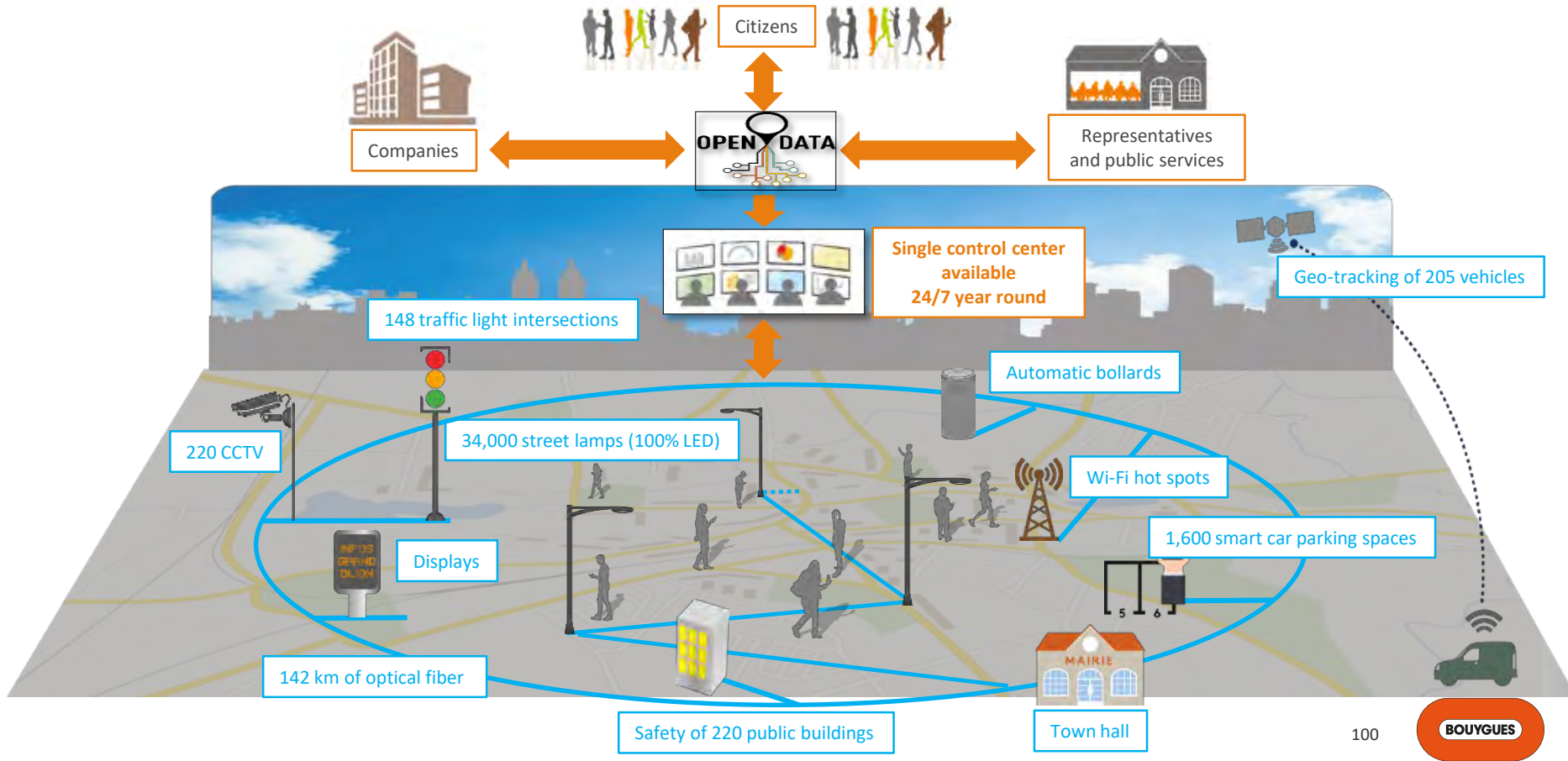


**CONSORTIUM INDUSTRIEL**

**16<sup>ÈME</sup> COMITÉ DE SUIVI  
12 OCTOBRE 2017**



# SMART CITY IN DIJON



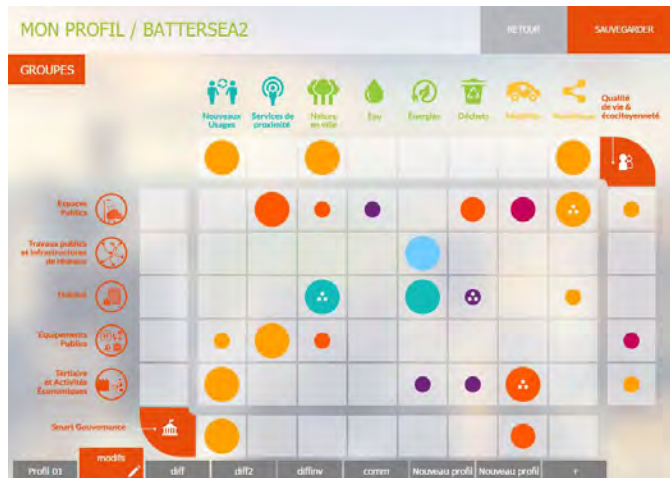
# END USER VIEW



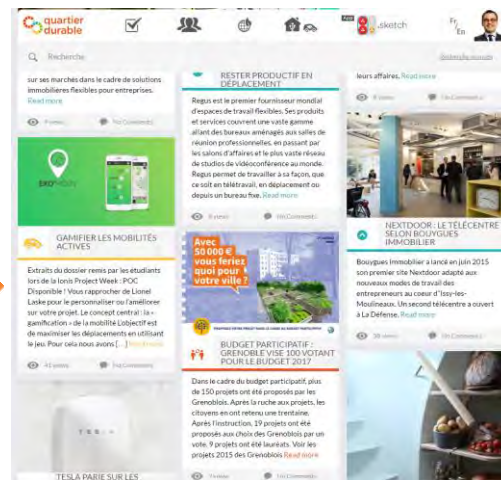
# TOOLS TO CO-DEVELOP THE NEIGHBORHOOD



**Play**  
Collaborative Game for  
co-conception



**Sketch**  
Neighborhood profiling application



**Board / Market Place**  
Innovations and best practices

# CONCLUSION





# SMART ROAD SMART MOBILITY



FRÉDÉRIC GARDÈS  
EXECUTIVE VICE-PRESIDENT,  
INTERNATIONAL



# FROM INFRASTRUCTURE TO MOBILITY SOLUTIONS

- To respond to underlying trends and new expectations
  - > From infrastructure to mobility solutions
  - > With the rise of Mobility as a Service (MaaS)
- Colas expands its range of offerings to
  - > **Adapt to the specificities** of each territory
  - > **Be more and more creative** to meet expectations regarding innovation even though public funding is tight
  - > **Meet performance requirements**, both for communities and users



# MOBILITY SOLUTIONS, A MAJOR AXIS FOR COLAS

- **Major resources** earmarked for innovation
  - > Campus for Science and Techniques, **world's leading private research center** dedicated to roads
  - > Creation in 2017 of Mobility by Colas, a **digital offer** designed to serve infrastructure
- For roads that are
  - > **Safer**
  - > More **sustainable**
  - > More **connected**
  - > More **shared**





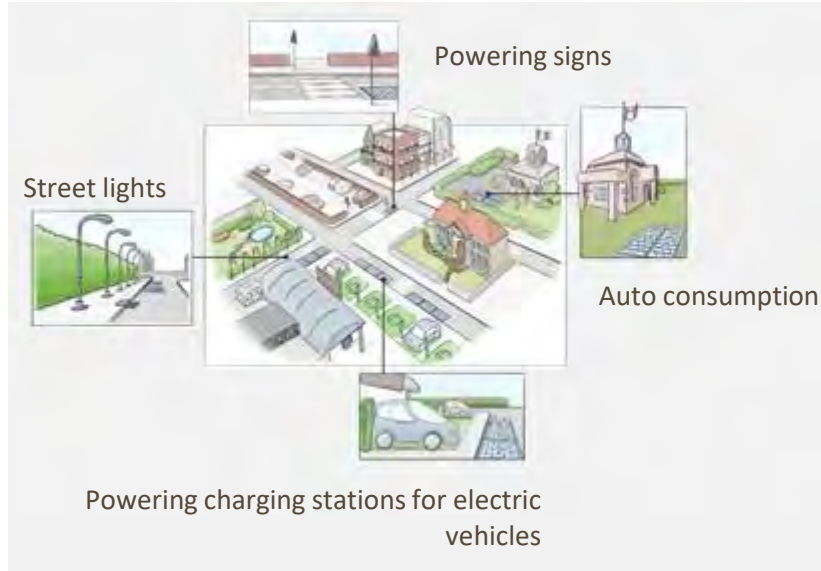
# COLAS HAS THREE TARGETS IN MOBILITY

- **CREATING NEW FUNCTIONS FOR INFRASTRUCTURE**
  - Smart Roads
- **ANTICIPATING MAINTENANCE NEEDS**
  - Roads as a Service
- **DEVELOPING A CUSTOMER-FOCUSED APPROACH BY SERVING USERS**
  - Smart Mobility





# SMART ROAD - WATTWAY: POSITIVE ENERGY ROAD SURFACING



Trial site in Japan 7-Eleven store

- Over 30 trial sites around the world:  
North America, Europe, Japan
- Numerous use cases have been identified
- 2019: beginning of commercial launch phase



# SMART ROAD - FLOWELL: FOR DYNAMIC, MULTI-MODAL ROADS

## ■ Characteristics

- > **Luminous** marking
- > **Dynamic** marking
- > **Programmable** marking

## ■ Use cases

- > Crosswalks
- > Sharing infrastructure
- > Dynamic lane allocation

## ■ 1<sup>st</sup> in-situ, real-life trials at the beginning of 2019

FLOWELL



# ROAD AS A SERVICE - ANAÏS

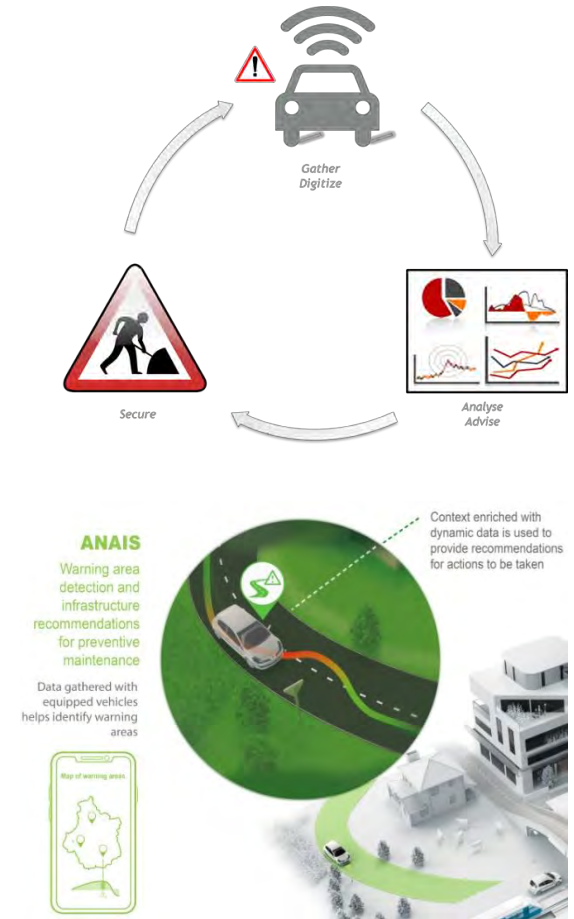
ACQUIRE - DIGITIZE - ANALYZE - INFORM - SECURE

- **Digital action recommendation tool** for infrastructure maintenance

- > **Preventive detection of risk zones** using on-board sensors and near accident statistics
- > **Recommendations for actions and improvements** on road assets
- > **Optimization** of road asset management



Activator of mobility services



# MOBILITY AS A SERVICE - MOOV'HUB IN PARIS - SACLAY

## ● PILOTING TOOL FOR PARIS-SACLAY

- Innovation partnership
- Smart, shared parking management service
- Digital experience centered on the user

## ● CHARACTERISTICS OF THE PROJECT

- 2 phases over 5 years: R & D then roll out
- Public & private connected parking – 3,000 parking spaces
- Public-private co-financing

## ● A FIRST STEP TOWARDS MAAS

- One customer account - one bill - single access to mobility services
- Mobility observatory for city managers

**Mobility platform**  
& web site **Moov'Hub**

**Observatory**  
Mobility and Parking

**Data sharing platform**  
Moov'Hub

**Payment:** dematerialized,  
invoicing, commissioning,...

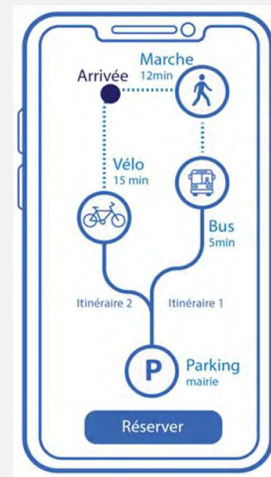
**Interfaces** to mobility services

Connected  
parking

Mobility  
services  
Public  
transport

Soft mobility  
services

Connected services  
(conciergerie,  
logistics, packages,...)



**mobility**  
by COLAS



# BENEFITS AND STAKES FOR COLAS

1 to 2  
years

- **REINFORCING BRAND IMAGE**

- Notoriety to reinforce the value of the Colas brand
- Positive impact on employer brand as resources are lacking



2 to 5  
years

- **POSITIONING ON VALUE CHAIN**

- Leadership strengthened in ecosystem of mobility
- Added-value partners



5 to  
10  
years

- **DEVELOPING NEW ACTIVITIES**

- New offers and new services
- Decentralized energy, data exploitation, mobility platforms...

# Q&A

Future APHP building





# INNOVATION IN THE CONSTRUCTION BUSINESS

**BOUYGUES**

**CHRISTOPHE LIÉNARD**  
GROUP CHIEF INNOVATION OFFICER

Paris , October 2<sup>nd</sup> 2018



# MAIN TRENDS IMPACTING US

- *Climate Change*



- *Changing user behavior*



- *Population growth and urbanization*



- *Digital and technological revolution*





# INNOVATION AND DIGITAL

## NEW USAGES MADE POSSIBLE THANKS TO THE DEVELOPMENT OF 4 KEY TECHNOLOGIES

### VIRTUAL, AUGMENTED AND MIXED REALITY



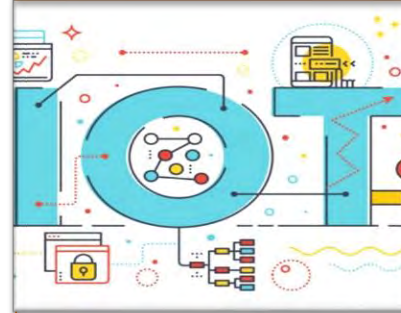
A new **interactive** environment for the user

### BLOCKCHAIN



Information storage and transmission technology, transparent, **secure**, and working without a central control body

### INTERNET OF THINGS AND BIG DATA



Collecting **massive amounts of data** from the real world

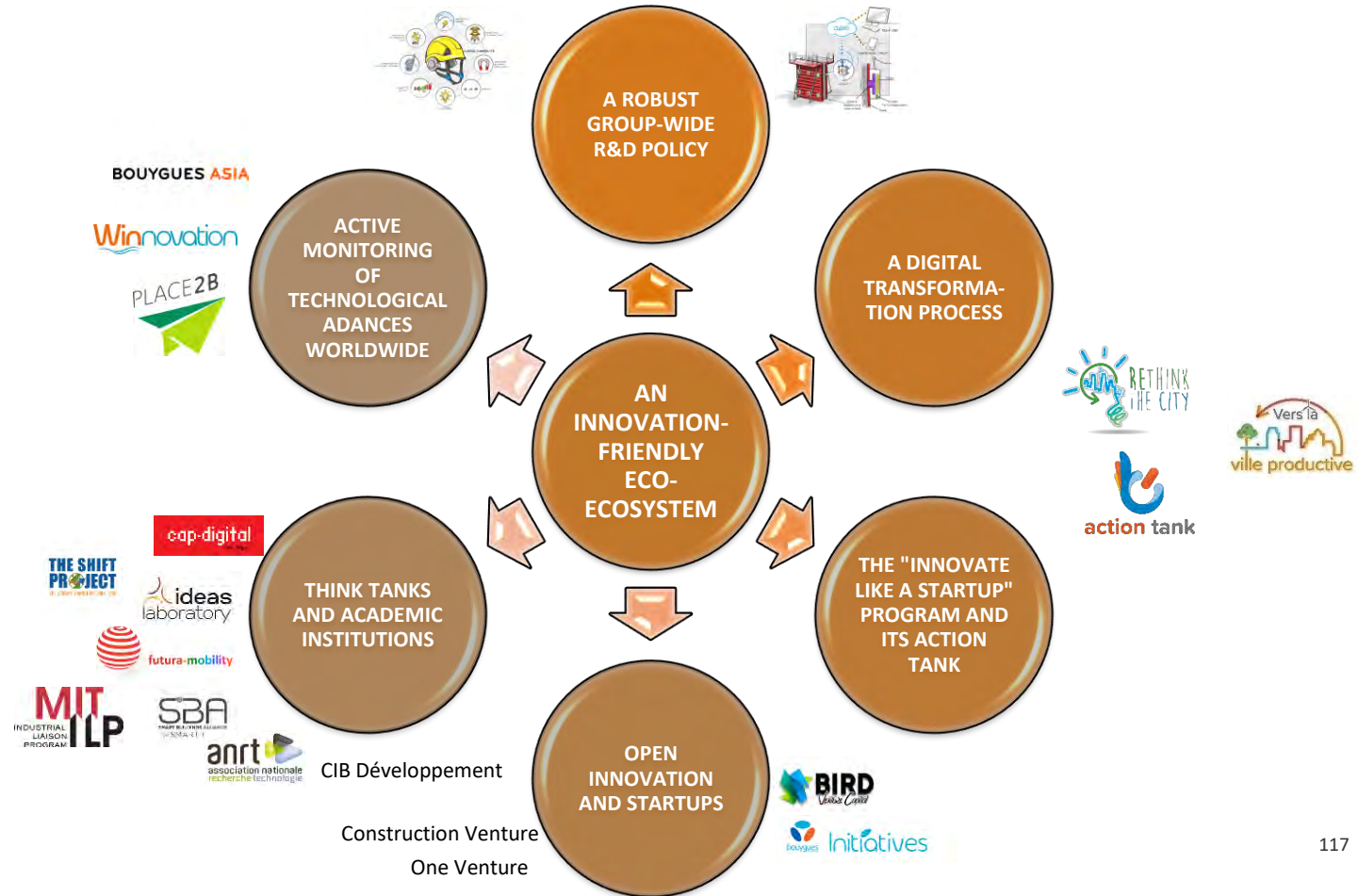
Multiple **analysis** capabilities

### ARTIFICIAL INTELLIGENCE



From automation to **augmented** human

# INNOVATION CULTURE AND MANAGEMENT



# DIGITAL: A PILLAR OF THE GROUP'S TRANSFORMATION

## A PLAN DEVELOPED ALONG 3 AXIS

- Transform **INTERNAL** processes and work methods
- Improve customer experience and develop new business related to the **EXTERNAL** ecosystem
- Instill a digital **CULTURE** within the group



La Seine Musicale – Boulogne

# EMPLOYEES ARE KEY PLAYERS OF THIS TRANSFORMATION

## SPACE AND EVENT SHARING IMPLEMENTED SO EACH EMPLOYEE PARTICIPATES IN THE GROUP DIGITAL TRANSFORMATION

- The **TRANSFORMER CLUB** founded in January 2018, comprised of 30 participants belonging to 5 digital sections, working swiftly for 3 months to empower the Group Digital Committee.
- The program "**INNOVATE AS A START-UP**" to create new activities
  - > Fifty employees involved in each session as intrapreneurs
  - > Action-tank of business leaders implementing the financing, development and launch
  - > 3 sessions, 20 concepts, 6 retained projects, 3 launches
- Sharing and innovation events such as the Digital Easy Challenge (2017) and **VIVATECHNOLOGIES**





# R&D AND INNOVATION ARE ACCELERATORS OF DIGITAL TRANSFORMATION

**1- IMPROVE PRODUCTIVITY AND PERFORMANCE**

**2- ENRICH AND RETHINK THE CUSTOMER EXPERIENCE**

**3- UNCOVER DISRUPTIVE ACTIVITIES**



3D printing

# IMPROVE PRODUCTIVITY AND PERFORMANCE

## EXAMPLES

- **AN EXOSKELETON FOR OUR SITES (COLAS): EXOPUSH**

- A tool to facilitate the work of our companions on road works, co-developed between Colas and the RB3D startup
- The deployment of **EXOPUSH** underway with 35 devices already in the field. It contributes to improving the performance and quality of our operations and opens new horizon with connected tools.



- **YHNOVA, HOUSE PRINTED IN 3D (BYCN)**

- Yhnova is the first 3D printed house. 3D construction projects are growing with the printing of concrete parts, even for the most advanced projects, the completion of entire wall sections.
- Saving time, saving materials, reducing the environmental impact, the benefits are numerous.



# ENRICH AND RETHINK THE CUSTOMER EXPERIENCE

## EXAMPLES

### • "COLAS & MOI" SMARTPHONE APPLICATION

- An application that creates a direct link with residents of worksites to improve their experience and inform them of our work progress. This approach is favorably perceived by our clients and prompted international applications.



### • CONNECTED BUILDINGS: "WIZOM" (BYCN) AND "FLEXOM" (BY IMMO)

- Wizom and Flexom allow the building residents to control their comfort, their well-being and their budget. Each resident can manage temperature, brightness and the opening or closing of blinds. The goal is to simplify the life and experience of our customers.
- Wizom and Flexom are built on an open architecture connecting the sensors for marketing purpose



# EMERGENCE OF DISRUPTIVE ACTIVITIES

## EXAMPLES

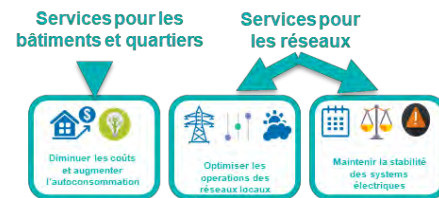
- **BLOCKCHAIN TO MANAGE THE CONSUMPTION OF ENERGY (BY IMMO)**

- A first model was produced in 2017 with Microsoft and the startup Energisme
- The implementation of a blockchain in Lyon in the Hikari district (Island joint offices/housing/shops) will be current 2018



- **ENERGY STORAGE - THE PROJECT "ELSA"(BYCN)**

- Development of an industrial system of storage of energy for buildings and the distribution networks of electricity from the second life of electric vehicle battery recycling,
- Renault, Nissan and 7 other partners including three research centers and universities and two distribution networks are the ELSA project coordinated by Bouygues Energies and Services partners





# DIGITAL TRANSFORMATION OF PROJECT ACTIVITIES

BOUYGUES  
CONSTRUCTION

MARIE-LUCE GODINOT  
EVP DIGITAL TRANSFORMATION,  
INNOVATION AND SUSTAINABLE  
DEVELOPMENT

*Construction data from products and projects  
are sources of innovation and value creation*

BOUYGUES



# OUR BUSINESS CHALLENGES



**Improve our  
efficiency**

**Strengthen our  
competitiveness**



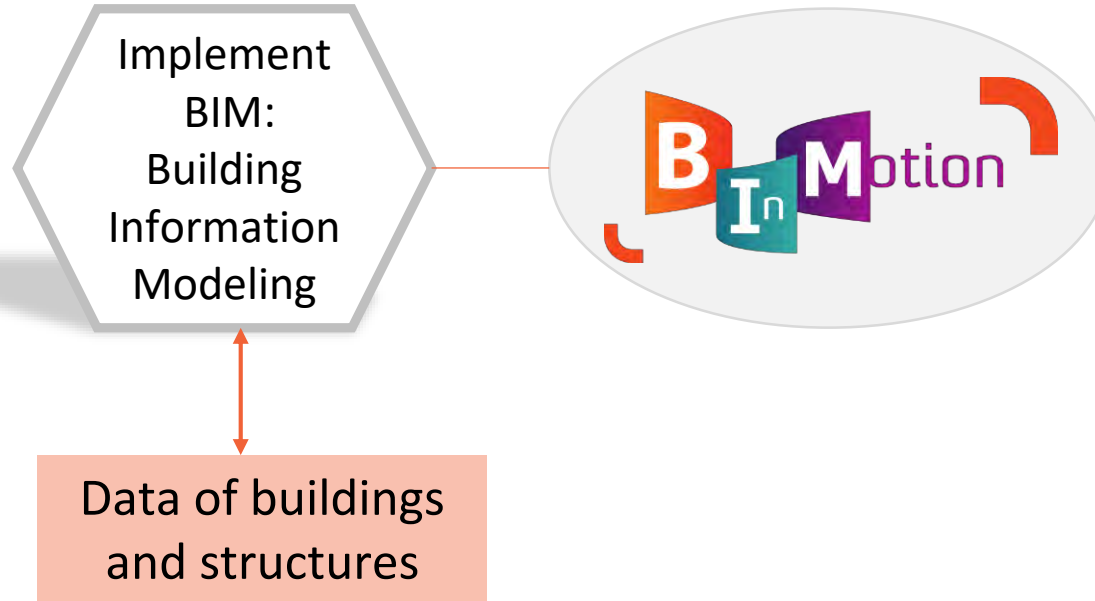
**Better manage the  
growing complexity  
of our projects**



**Integrate the  
digital revolution  
into our businesses**

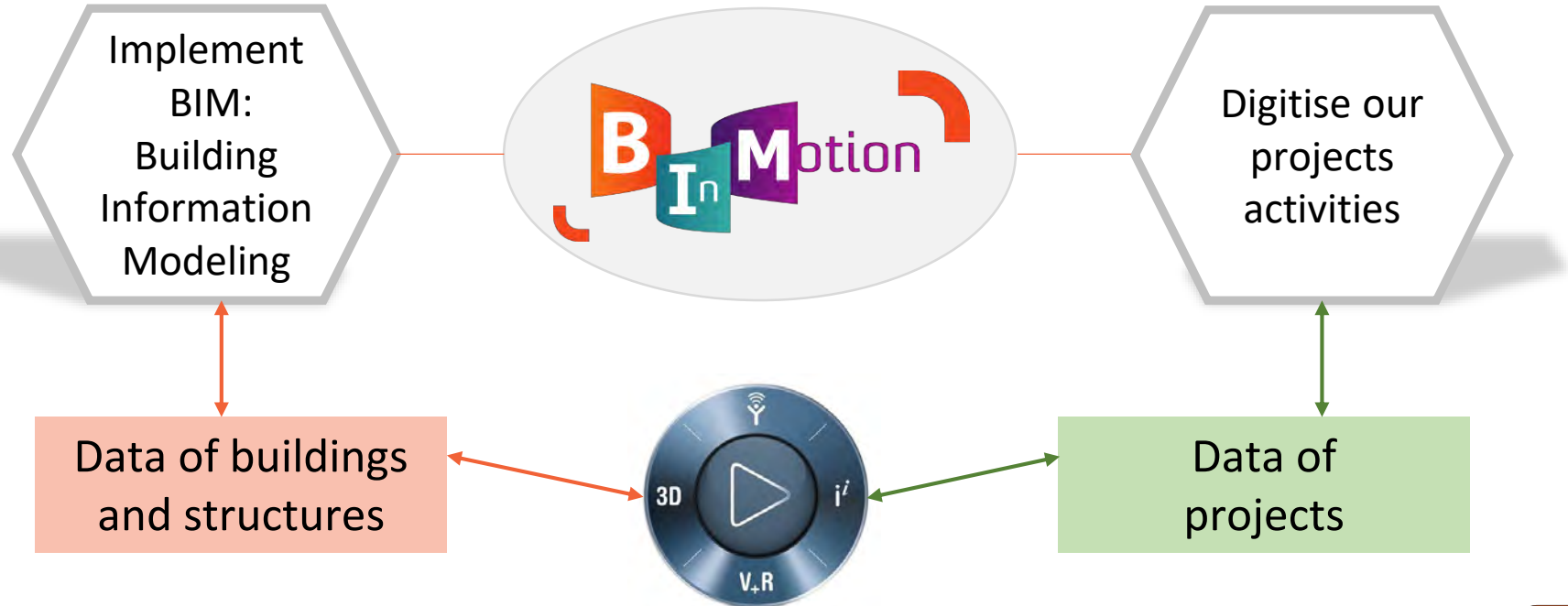
# THE DIGITAL TRANSFORMATION OF BOUYGUES CONSTRUCTION PROJECT ACTIVITIES

Bouygues Construction launched in 2014 the B In Motion project



# THE DIGITAL TRANSFORMATION OF BOUYGUES CONSTRUCTION PROJECT ACTIVITIES

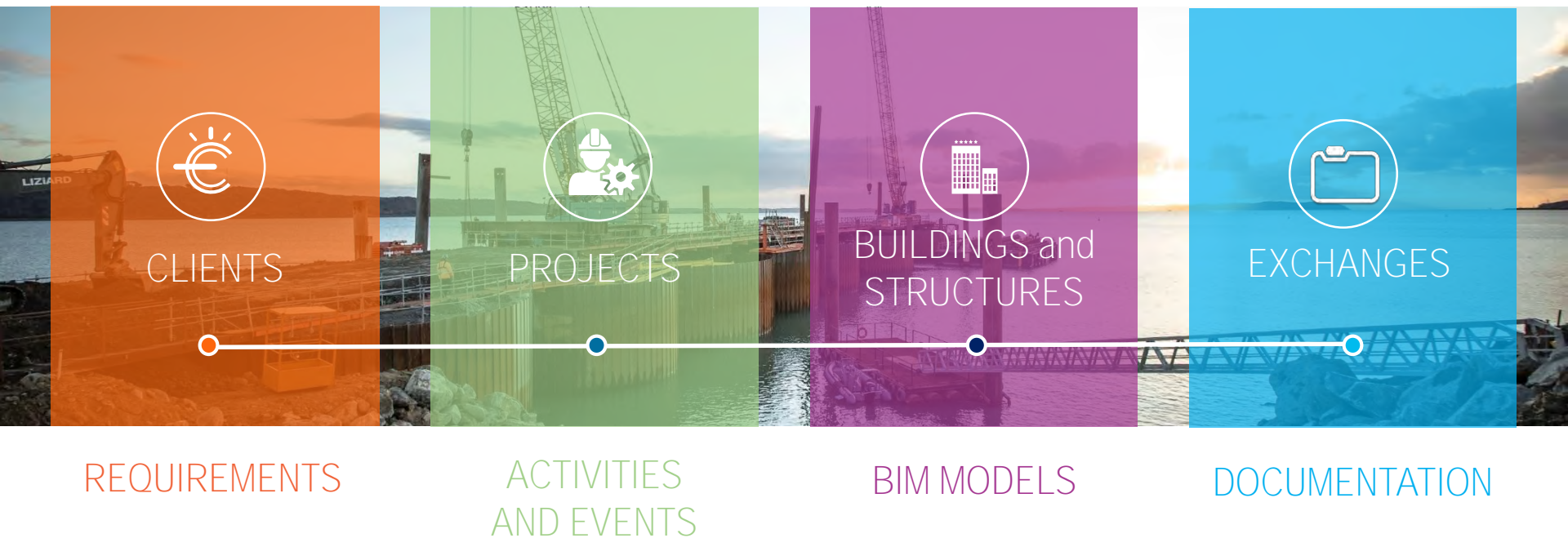
Bouygues Construction launched in 2014 the B In Motion project





# THE DIGITAL TRANSFORMATION OF BOUYGUES CONSTRUCTION PROJECT ACTIVITIES

Use cases providing value to projects



# THE DIGITAL TRANSFORMATION OF BOUYGUES CONSTRUCTION PROJECT ACTIVITIES

Use cases providing value to the company



Simplify &  
standardize  
current business  
process



LEAN



Massify  
purchasing  
activities



COST EFFICIENT



Provide a  
consolidated &  
transversal  
project overview to  
management



DASHBOARD



Provide access to  
other projects data  
to draw upon  
company collective  
intelligence



KNOWLEDGE  
SHARING

# CONCLUSION

- **AN EXPERIMENTATION PHASE WITH REAL PROJECTS**
- **A MAJOR INNOVATIVE ADVENTURE : FIRST IN OUR INDUSTRY TO LAUNCH A PROGRAM OF THIS SIZE**
- **AN IMPORTANT EXPECTED VALUE**



# TUNNEL LAB

**BOUYGUES  
CONSTRUCTION**

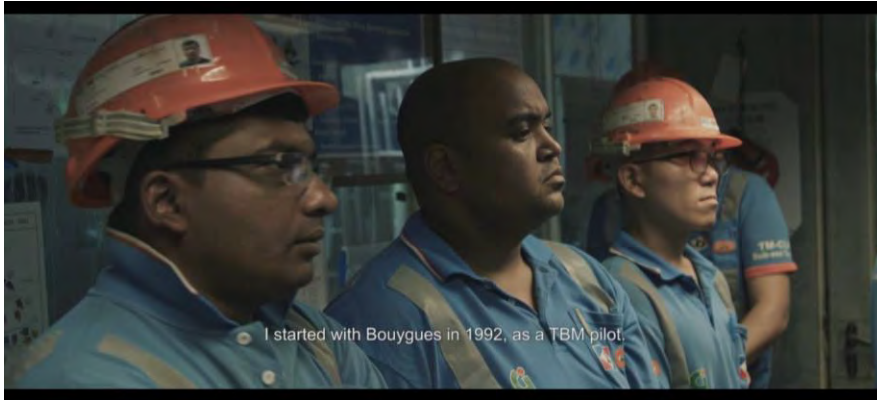
**MARIE-LUCE GODINOT**  
EVP DIGITAL TRANSFORMATION,  
INNOVATION AND SUSTAINABLE  
DEVELOPMENT

**BOUYGUES**

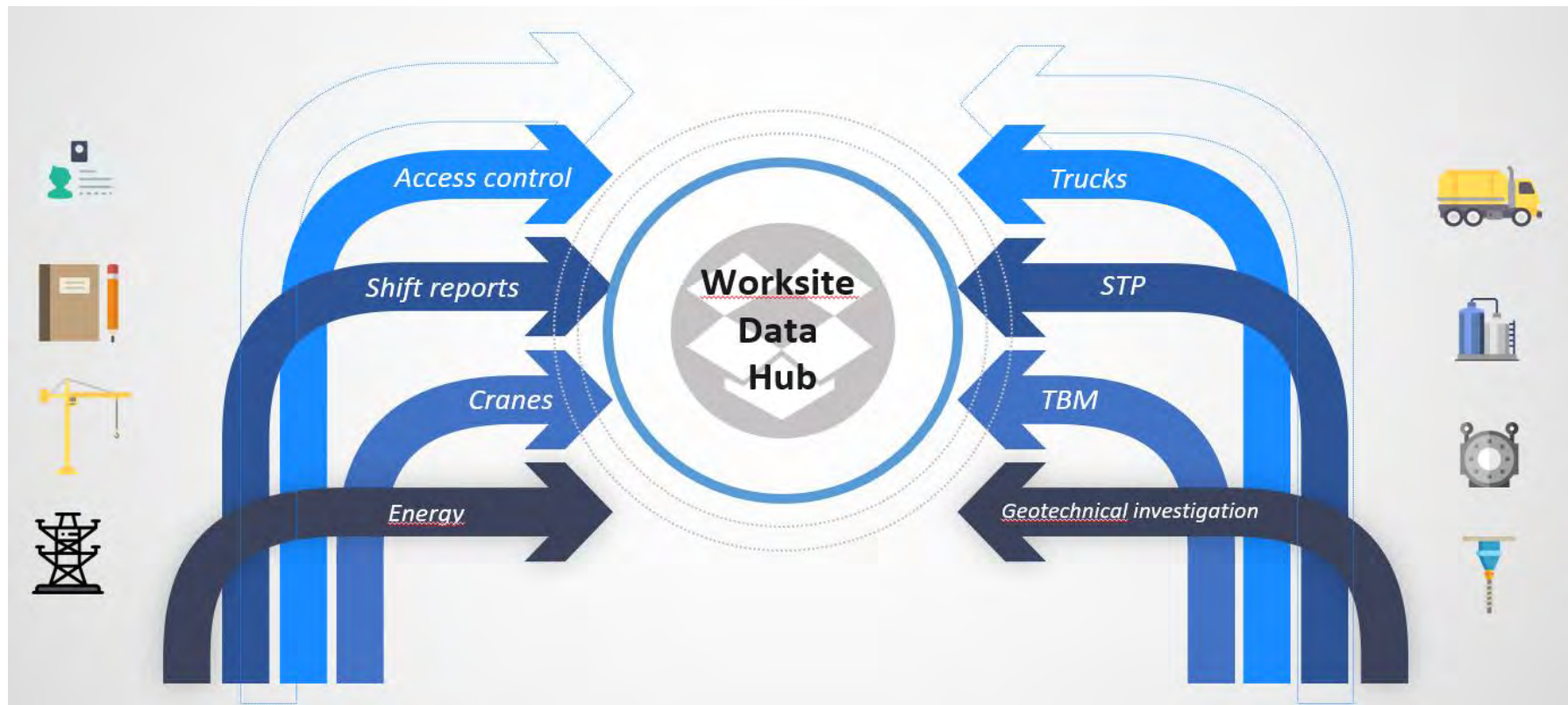


# TWO CHALLENGES

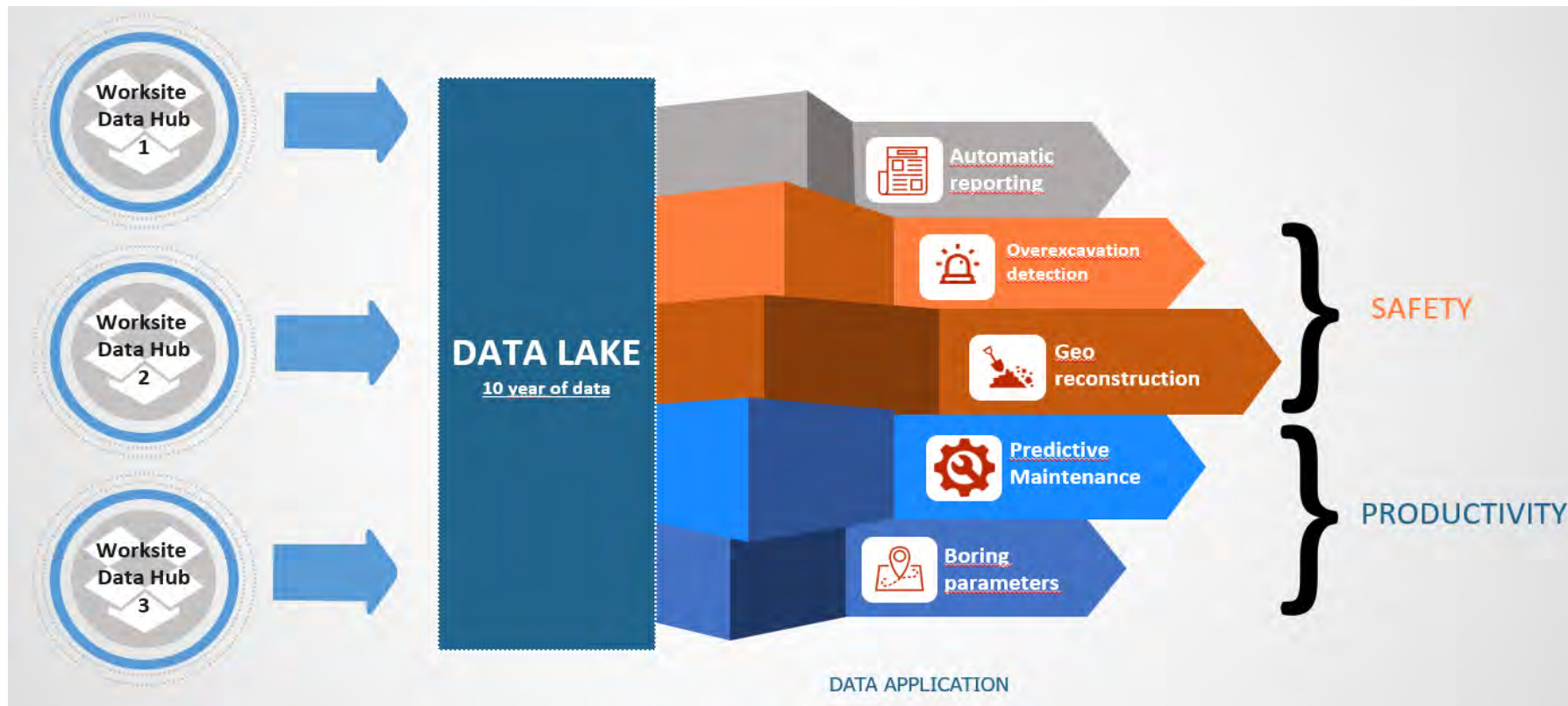
- IMPROVE SAFETY
- INCREASE PRODUCTIVITY



# DATA COLLECTION ON A WORKSITE



# POWERFUL DATA PLATFORM LEADS TO NEW APPLICATIONS



# FACTS



**More than 10 Data Scientist**

*Tunnel Lab + Data Lab*



**More than 8 Terabytes**

*Raw Data*



**More than 10 computing nodes**

*Processing power*



# DATA ANALYSIS – USE CASE

**CREATE A DECISION MAKING  
TOOL FOR PRODUCTION CREWS  
BASED ON MACHINE DATA**



# GOAL & TARGET

- **GOAL**

- Prescribe appropriate boring parameters to the production crew depending on soil and machine configuration in real time

- **TARGET**

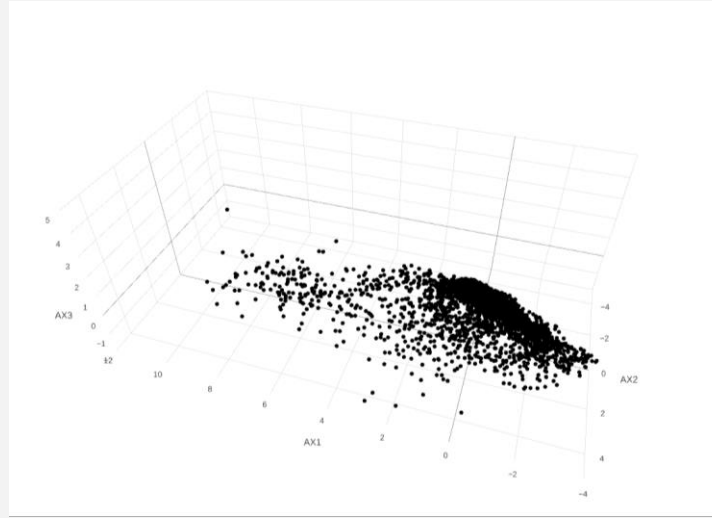
- Improve safety
- Reduce risk of over excavations or cavities
- Reduce waiting time
- Improve equipment availability time
- Increase productivity



# DATA ANALYSIS (1/3)



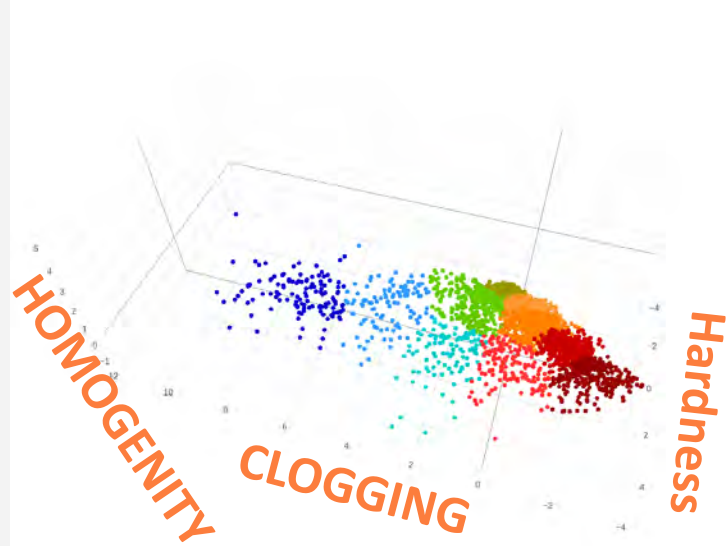
**Analysis over 50 variables sampled at 1hz from Tunnel Boring Machine regarding soil and excavation**



## DATA ANALYSIS (2/3)



**Create a soil / machine interaction classification**



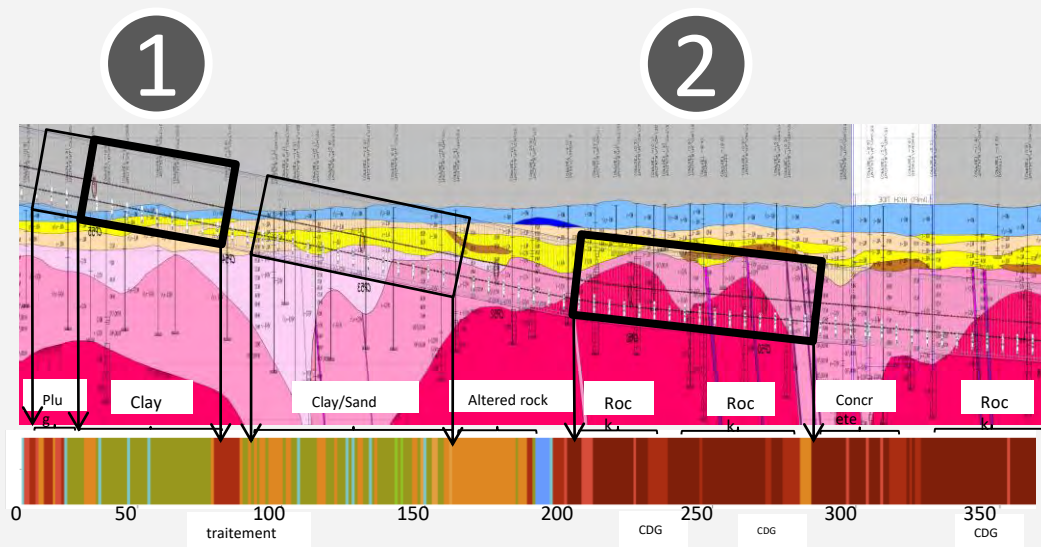
- Clogging +++
- Clogging ++
- Clogging +
- Soft--  
Clogging +
- Soft -  
Clogging +
- Soft -
- Soft +
- Hard +
- Hard ++
- Hard +++



# DATA ANALYSIS (3/3)

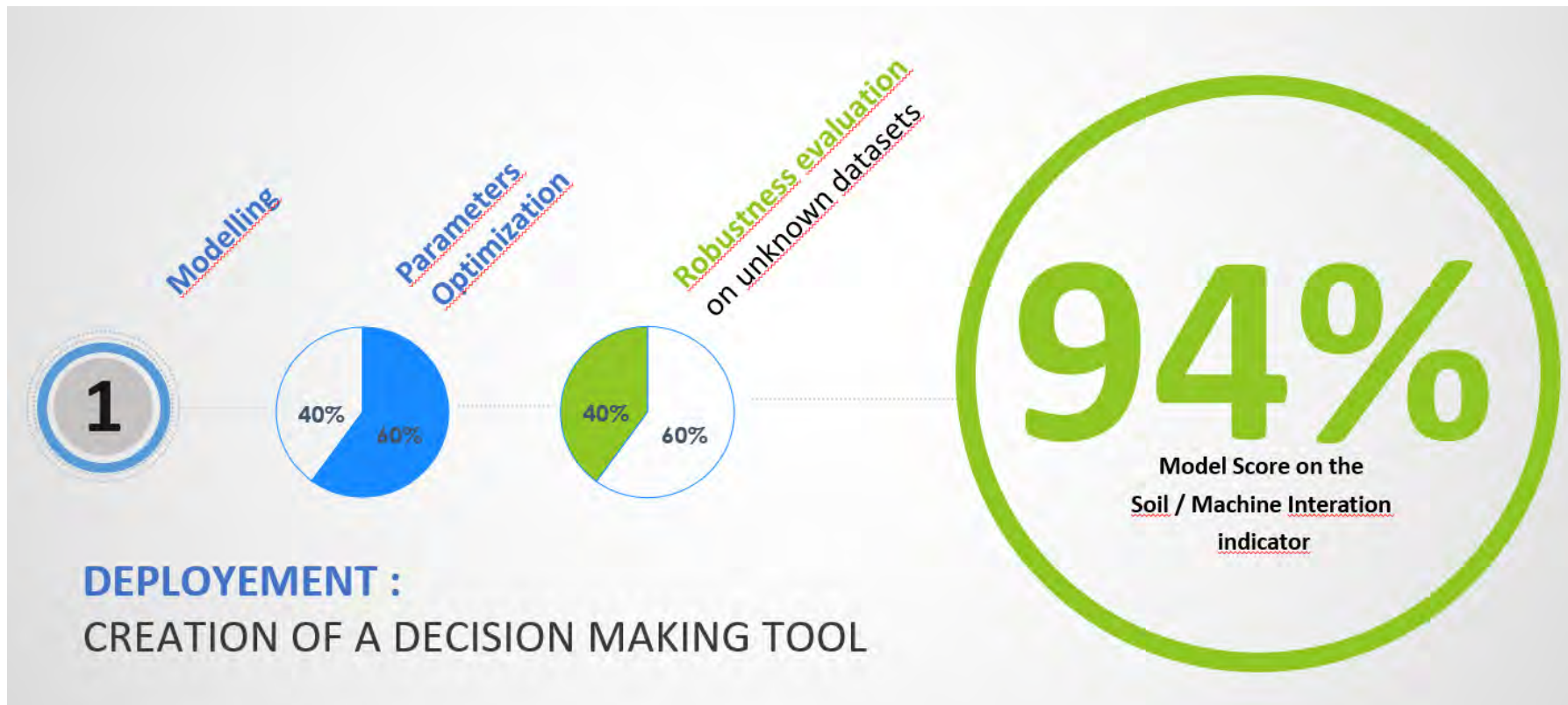


## Classification robustness checking



- Clogging +++
- Clogging ++
- Clogging +
- Soft-- Clogging +
- Soft - Clogging +
- Soft -
- Soft +
- Hard +
- Hard ++
- Hard +++

# MACHINE LEARNING ON DIFFERENT WORKSITES

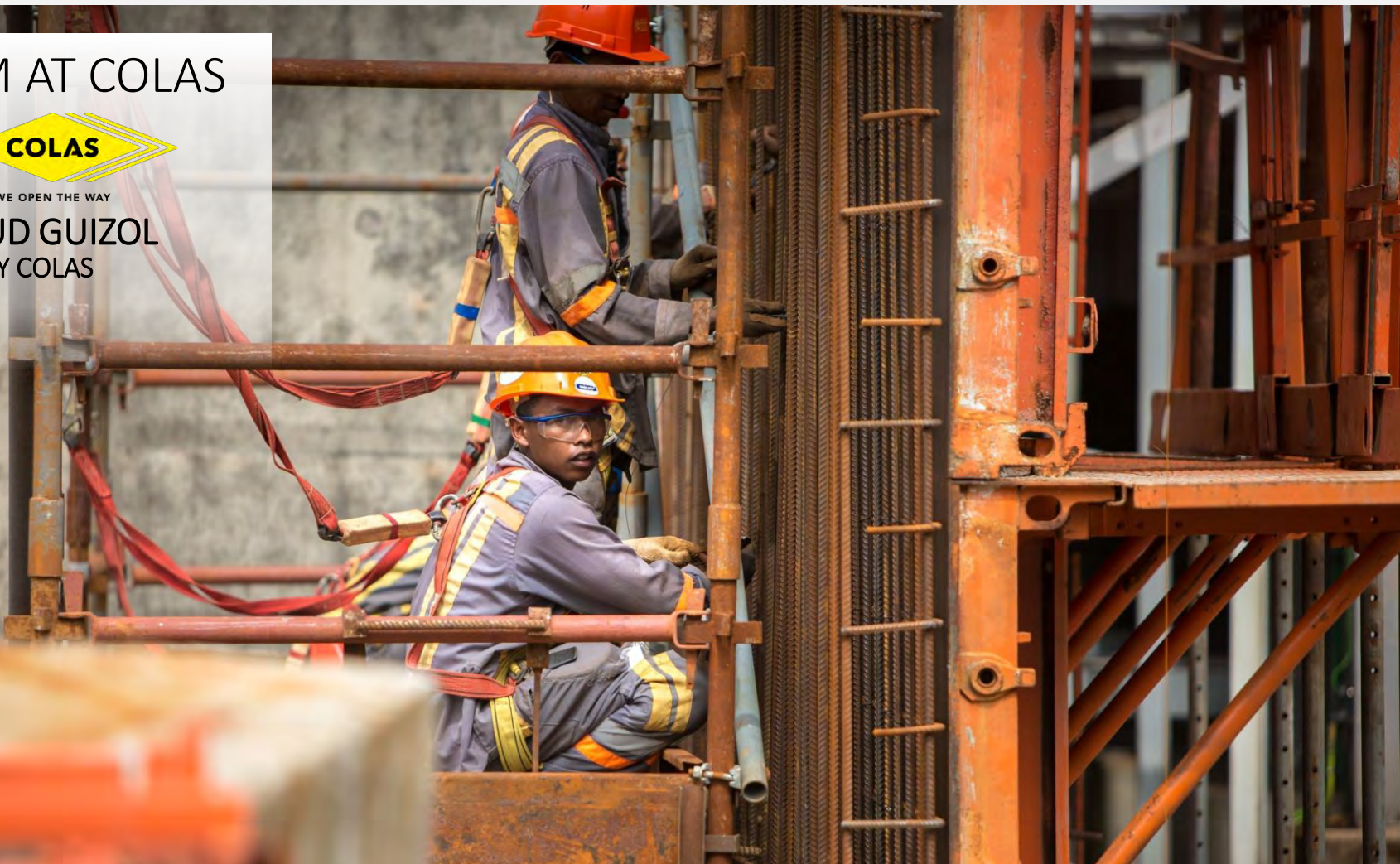


# BIM AT COLAS

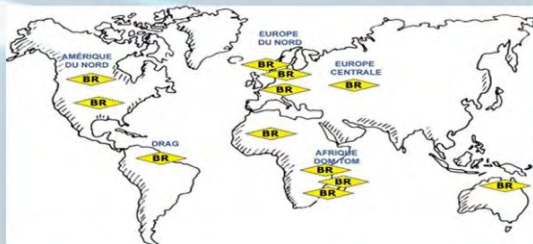


WE OPEN THE WAY

MAUD GUIZOL  
BIM BY COLAS







**GOVERNANCE**



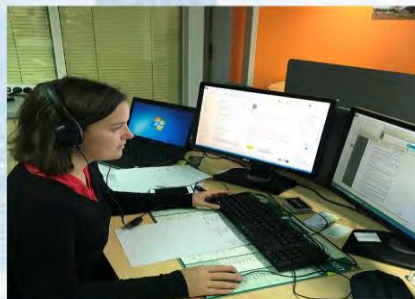
**TRAINING**



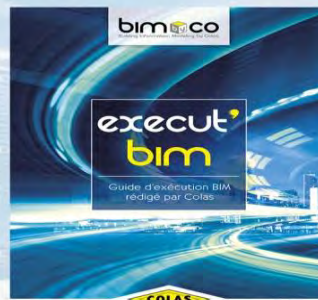
**INNOVATION**

# bimco

Building Information Modeling by Colas



**TECHNICAL ASSISTANCE**



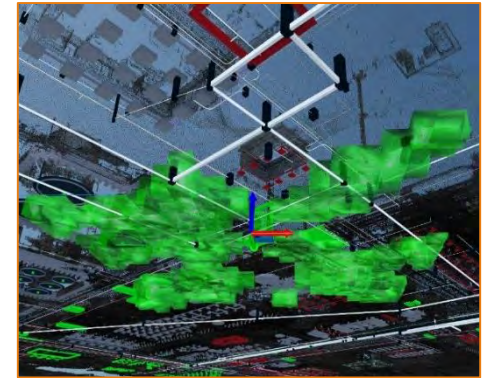
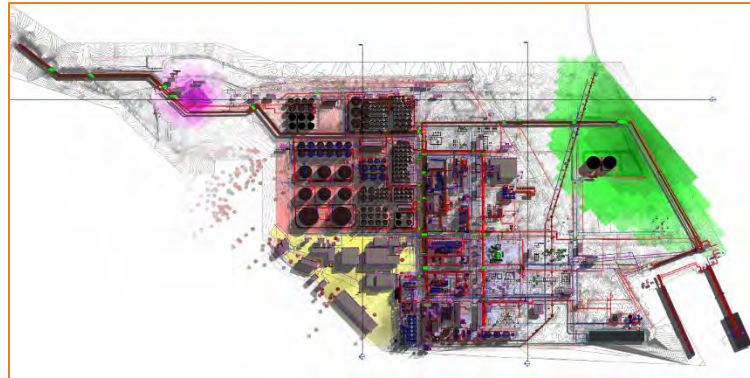
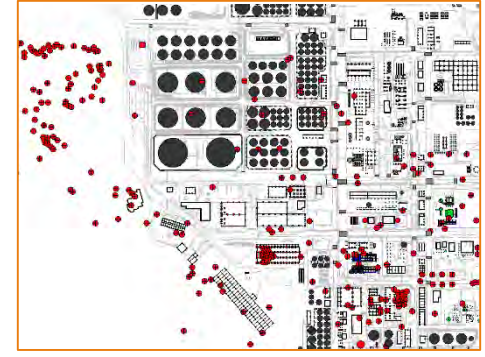
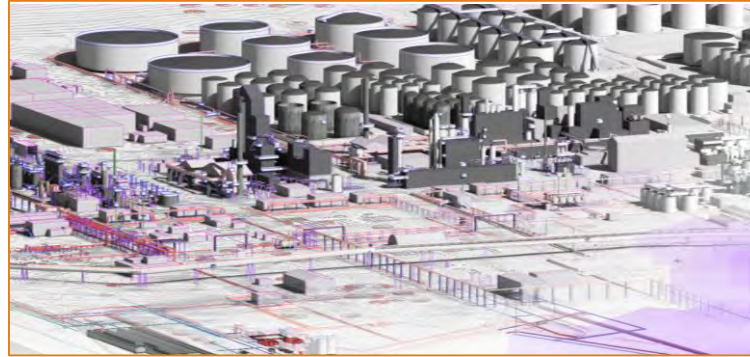
**SOLUTIONS INTEGRATION**



**PRODUCTION**



# DUNKERQUE REFINERY SITE





# DIGITAL TRANSFORMATION



NATHALIE WATINE,  
EVP, DIGITAL TRANSFORMATION  
& HR



# DIGITAL TRANSFORMATION: RAPIDLY CHANGING THE PROPERTY ACTIVITY

## Very fast pace

400 start-ups created in the property sector in the last 4 years

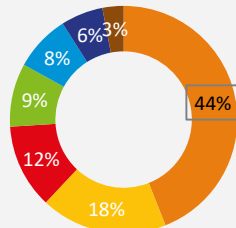
Half are less than 2 years old

20 billion USD of investments expected in 2020

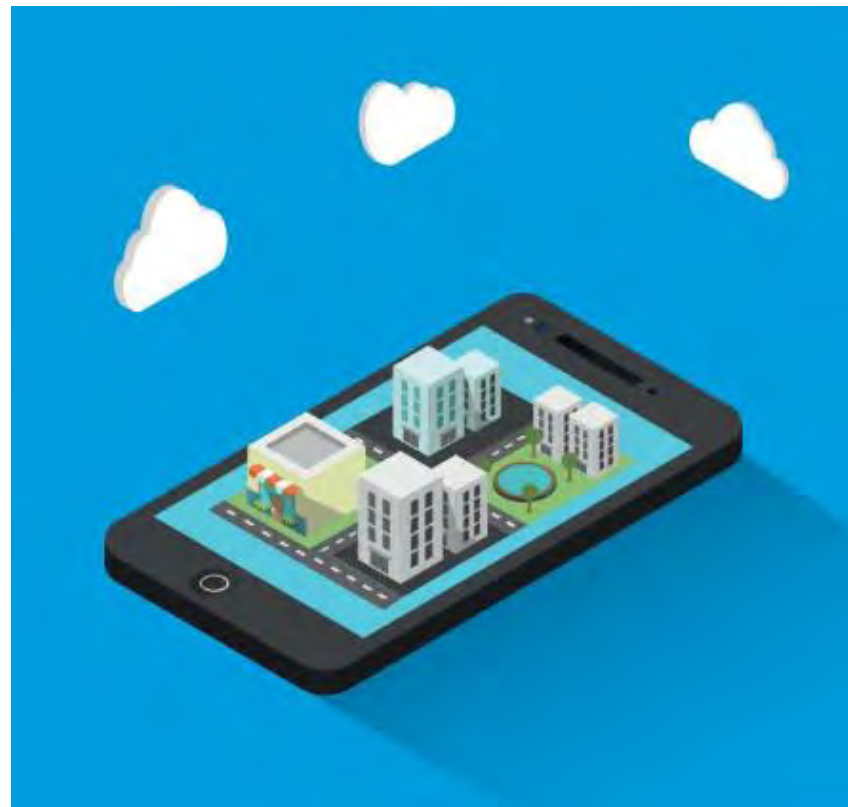


## Split by technology

- Big Data
- Artificial intelligence
- Virtual reality
- Internet of Things
- Blockchain
- Robotics
- Other



Source: KMPG Real Estech, first survey of real estate start-ups in France





# BOUYGUES IMMOBILIER IS STEPPING UP ITS DIGITAL TRANSFORMATION

Preparing for change and **creating**  
new **businesses**



Enhancing **culture, expertise and soft skills**



**Digitising business processes**  
**Augmented customer and employee**  
**experience**





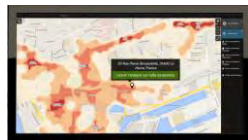
# USING DATA AND BIGDATA TO FIND LAND LOTS

**Faster and more reliable land identification and valuation**

- **STRONG PARTNERSHIPS TO OPTIMIZE DATA**



- **INNOVATIVE SOLUTIONS FOR OUR BUSINESSES**



Zoning regulations, transportation, minutes of meetings,



Identification of value-added plots, appointments planning, prospecting, etc.



# DATA AND BIGDATA, FOR MORE EFFICIENT MARKETING



Using **data** (Private & Open Data) and **creating a Data Lab**: analysis, statistics, algorithms, projection, etc.

## Targets for marketing campaigns

Use data from mobile phone base stations to identify catchment areas by flow analysis



Analyze this data to:

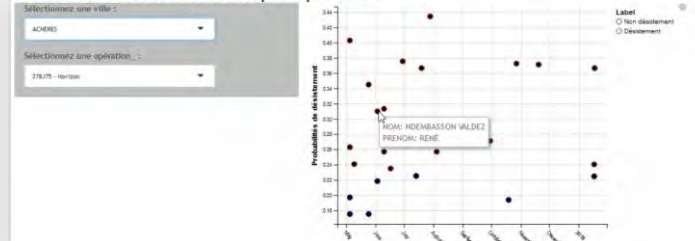
- Optimize the allocation of **advertising resources**
- Implement **targeted prospection**

## Ranking of prospects and reservations

Statistical analysis of cancellations to **score customer reservations**, identify "uncertain" reservations and to **adjust marketing policy**



### Prédiction des désistements par opération

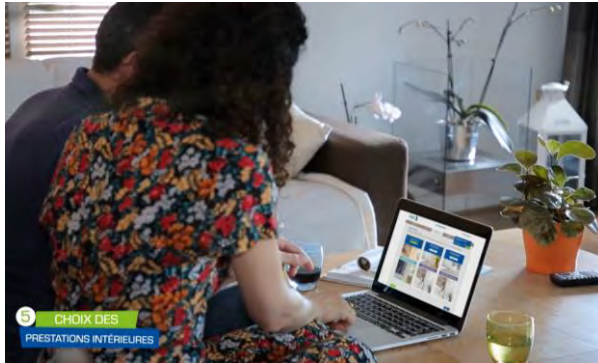


# AN EVEN BETTER CUSTOMER EXPERIENCE

## DIGITAL, AN OPPORTUNITY TO TRANSFORM THE CUSTOMER EXPERIENCE

- Visualize and conceive
- Customize, configure and implement on-line

7,500 LOTS CAN BE CONFIGURED ON-LINE IN 2D OR 3D



# PERSONALIZED CUSTOMER RELATIONS ENHANCED BY DIGITAL

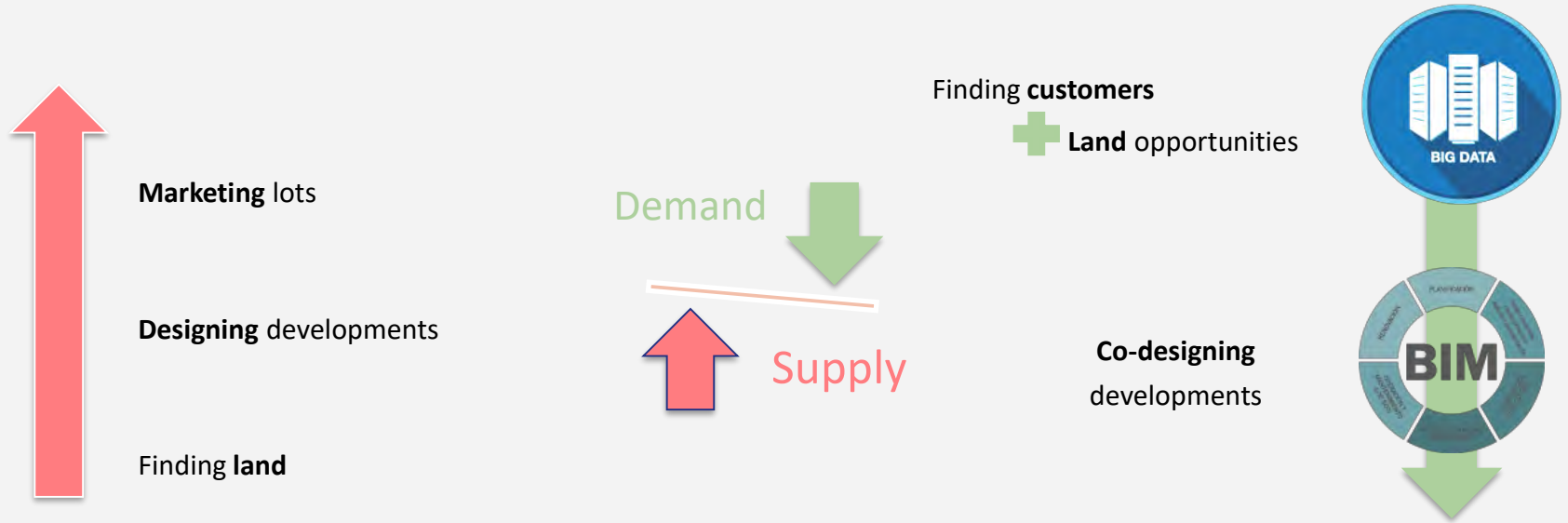
- **PERSONALIZED PURCHASING PROCESS, FROM RESERVATION TO HANDOVER, WITH DIGITAL TOOLS AND SUPPORT**
  - Electronic contract and paperwork
  - Online appointments (options, move-in inspection, pre-handover, handover, etc.)
  - Chatbot
  - Information on worksites
  - First digital visits recorded and analyzed automatically by datamining





# ULTRA CUSTOMIZATION: CO-DESIGN PLATFORM

From commercial offers to personalized responses to customer enquiries by combining BigData and BIM



A new customer experience that goes beyond personalization (configurator, Flexom):  
co-designing customers' apartments, houses and living spaces

# NEW USES IN THE HOME

MON LOGEMENT  
**100%** CONNECTÉ



#MaVieEnMieux

# Q&A

Low-carbon construction  
Eco-neighbourhood construction  
Soft mobility and smart roads  
Urban services



Mobilité douce - Services à la ville

Rendre la ville plus sobre et plus accueillante

Objets connectés, services de conciergerie

- Mobilier urbain connecté
- Objets connectés
- Parkings connectés
- Lampadaires intelligents
- Conciergerie



Solutions



Focus



Retour

Navigation



CONSTRUCTION ET SERVICES D'INFRASTRUCTURES  
Bouygues Construction Services d'Infrastructure



Bouygues Immobilier  
Immo'leader





# CONCLUSION

**BOUYGUES**

**PHILIPPE MARIEN**  
DEPUTY CEO

Departmental road 177 Ille et Vilaine – France





# WE ARE IN A LONG PERIOD OF HIGH DEMAND AT WORLWIDE LEVEL

## 4 Megatrends



Large infrastructure  
plans in mature  
countries



**Strong need for renewal  
and maintenance**

*Infrastructure, roads, districts,  
buildings, industry*



**Urbanization &  
Population  
growth**



**Climate  
change**



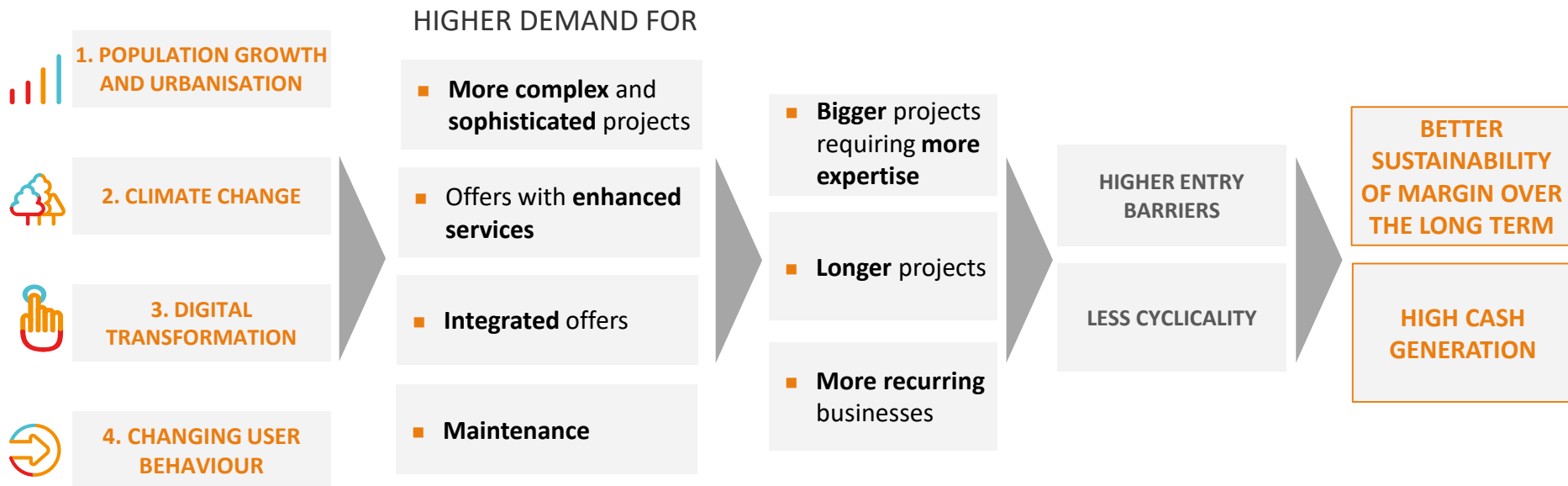
**Digital  
revolution**



**Changing  
user  
behavior**



# EVOLUTION OF THE CONSTRUCTION SECTOR LEADS TO HIGHER ENTRY BARRIERS AND LESS CYCLICALITY



# A KEY OPPORTUNITY FOR THE GROUP'S CONSTRUCTION BUSINESSES

## DEVELOPER



## BUILDER



## OPERATOR



- **OUR POSITIONING AND STRENGTHS BRING US STRONG COMPETITIVE ADVANTAGES**
  - Ability to realize **complex and sophisticated projects**
  - Specific knowhow in **sustainable construction**
  - **Full-service solutions** offering the best to customers at **each step of the value chain**
  - Knowhow to **manage a large ecosystem of partners** of different sizes
  - **Strategic development on high growth markets:** Energy and Services, urban development, eco-neighborhoods, smart cities, smart roads
- ➔ **Bouygues is well positioned to maintain its leadership and keep the direct relationship with the client**

# CONCLUSION

- We have entered a **long period of high demand** at **worldwide level**
- The **evolution of the construction market** leads to **high entry barriers** and **lower cyclicity** and thus to a **better sustainability of margin**
- Bouygues' **construction businesses positioning** and **strengths** bring us **strong competitive advantages** within that market environment







Thank you for attending

**BOUYGUES**