



Bouygues Telecom introduces “Internet Guaranteed”^{*} promise for fixed internet service and announces new Bbox range focused on internet access quality

Paris, 19 April 2018 – French consumers want high speeds and excellent quality home Internet service (79% of French consumers say they take internet connection quality into account when searching for a new home ¹). Bouygues Telecom meets this expectation with the announcement today of a new “Internet Guaranteed” promise for its fixed offers from Monday 23 April and is introducing a new range of offers focused on quality internet access.

This new “Internet Guaranteed” promise ensures that customers have an internet connection:

- **Right from the moment they subscribe to a Bbox offer:** new Bouygues Telecom customers can connect their devices to the internet at home thanks to a 4G dongle provided on loan until their Bbox is activated, or by using a 60GB top-up added to their Bouygues Telecom mobile plan.
- **In the event of a connection interruption or move:** Bouygues Telecom fixed customers, both new and current, will enjoy uninterrupted home internet service thanks to a 4G dongle or by using a 60GB top-up added to their Bouygues Telecom mobile plan, until the connection problem is resolved.

Bouygues Telecom is updating its fixed broadband range with three new offers^{**} each tailored to specific customer needs: **Bbox Fit**, **Bbox Must** and **Bbox Ultym**.

Bbox Ultym: the best internet access combined with the power of fibre, extended WiFi coverage to reach far away rooms ² and 4K TV.

This new offer for intensive or demanding users who need a faster, more robust internet connection includes:

- **High-speed internet everywhere in the home thanks to:**
 - o fibre connection providing up to 1 Gbit/s download speed and up to 250 Mbit/s upload speed,
 - o latest-generation WiFi,
 - o for the first time in the market, a WiFi repeater included in the offer ³.
- **A new-generation Android 4K TV set-top box** for a faster, more fluid TV experience, including:
 - o a personal video recorder (PVR),
 - o timeshifting, over 180 channels, including 55 in HD and two 4K channels with a fibre connection for exceptional image quality,
 - o quality content for all viewers with a choice of:

(1) Opinion Way survey for Ariase Group, 3 March 2017

(2) Depending on configuration in the home

(3) Available on request via the online customer account

- Start by Canal, including CanalPlay and Fox Play, the Bbox Jeunesse TV programme bundle or Playzer,
 - a 20GB 4G dongle providing internet connectivity and mobility everywhere in France,
- LeKiosk, a digital newsstand.

Bbox Ultym is available for **€22.99/month** for the first year and then €37.99/month (including box rental cost)**. Unlimited calls to fixed and mobile numbers in France and French overseas departments ⁴, Europe and to fixed numbers in 110 countries. The Bbox Ultym offer is also available in ADSL broadband or VDSL boosted broadband versions.

Bbox Must: a complete internet + TV + telephone offer at an attractive price

- Fast internet available everywhere in the home thanks to fibre speeds of up to 500 Mbit/s download and up to 200 Mbit/s upload
- A rich array of Android TV applications on the television, 180 channels, including 55 in HD, and a personal video recorder (PVR) ⁵
- Unlimited calls to fixed and mobile numbers in France and French overseas departments ⁴ and to fixed numbers in 110 countries.

Bbox Must costs **€17.99/month** for the first year and then €32.99/month (including box rental cost)**. The offer is also available in ADSL broadband or VDSL boosted broadband versions.

Bbox Fit: high-speed internet + telephone

A simple offer at the best price for customers who only need an excellent quality xDSL broadband internet connection and unlimited calls to fixed and mobile numbers in France and French overseas departments ⁴ and to fixed numbers in 110 countries.

Bbox Fit costs **€12.99/month** for the first year and then €22.99/month (including box rental cost)**.

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About Bouygues Telecom

As a full-service electronic communications operator, Bouygues Telecom stands out by providing its 17.8 million customers access to the best technology has to offer on a daily basis. The very high quality of its 4G mobile network and of its fixed and Cloud services provides customers with simple solutions, enabling them to fully enjoy their digital lives, regardless of their location. Bouygues Telecom is proud of the innovations it has offered to its customers over the last 20 years. It continues to pursue the same strategy of providing new technologies to as many people as possible. #welovetechnology www.bouyguetelecom.fr

(4) Not including Mayotte for calls to mobile numbers

(5) Available on request via the online customer account

***Internet Guaranteed ^a**

(a) Service available on request, reserved to customers who already have or are subscribing to a new Bbox offer (excluding special editions and series). Mobile internet available until your box is activated or until internet service is restored.

In mainland France, subject to 3G/4G coverage. 60GB top-ups lasting 30 days maximum each. When a new subscription is purchased: 4G dongle available immediately in Bouygues Telecom store or shipped; additional top-up available within 24 hours maximum for customers with a Bouygues Telecom mobile plan. In the event of a connection incident or move: top-up immediately added for customers with a Bouygues Telecom mobile plan; 4G dongle available within 2 hours maximum at a Bouygues Telecom store or shipped. Failure to return the 4G dongle within 45 days after activation of the box or restoration of Bbox services results in a charge of €69.90.

Please see complete terms and conditions on bouyguetelecom.fr

****Legal disclaimer [Bbox Fit](#)**

One-year minimum subscription. Bbox Fit promotional offer available until 27/05/2018.

Internet + fixed telephone offer subject to specific terms and conditions, subject to eligibility in unbundled zones covered by Bouygues Telecom (+8€/month in extended unbundled zones free for one year, then €30.99/month, including box rental cost. Activation and cancellation charge: €59; equipment returned within 30 days (except purchased boxes): €59 bonus.

Calls (excluding short code and special toll numbers) for private use between two individuals. List of destinations valid at 23/04/2018 subject to change.

Please see complete terms and conditions and list of destinations in “Les Tarifs” section on bouyguetelecom.fr.

****Legal disclaimer [Bbox Must](#)**

One-year minimum subscription. Bbox Must promotional offer available until 27/05/2018.

Offer subject to specific terms and conditions, subject to eligibility in unbundled zones covered by Bouygues Telecom (+8€/month in extended unbundled zones free for one year, then €40.99/month, including box rental cost) or in fibre-to-the-home zones with connection. Activation and cancellation charge: €59; equipment returned within 30 days (except purchased boxes): €59 bonus. Minimum TV speed: 3.6 Mbit/s (7.7 Mbit/s for HD). Unlimited calls to up to 199 different numbers in mainland France (additional calls charged in addition to monthly plan cost).

Calls (excluding short code and special toll numbers) for private use between two individuals. List of destinations and channels valid at 23/04/2018 subject to change. HD available with HD-compatible TV. 128GB personal video recorder (PVR) available on request via bouyguetelecom.fr: a portion of capacity (up to 10%) may be used for system and maintenance files. Additional charges may apply for certain content. Theoretical maximum speeds for fibre connections: up to 500 Mbit/s download and 200 Mbit/s upload.

Please see complete terms and conditions and list of channels and destinations in “Les Tarifs” section on bouyguetelecom.fr.

****Legal disclaimer [Bbox Ultym](#)**

One-year minimum subscription. Bbox Ultym promotional offer available until 27/05/2018.

Offer subject to specific terms and conditions, subject to eligibility in unbundled zones covered by Bouygues Telecom (+8€/month in extended unbundled zones free for one year, then €45.99/month, including box rental cost) or in fibre-to-the-home zones with connection. Activation and cancellation charge: €59; equipment returned within 30 days (except purchased boxes): €59 bonus. Minimum TV speed: 3.6 Mbit/s (7.7 Mbit/s for HD). Unlimited calls to up to 199 different numbers in mainland France and Europe (additional calls charged in addition to monthly plan cost).

Calls (excluding short code and special toll numbers) for private use between two individuals. List of destinations and channels valid at 23/04/2018 subject to change. HD and 4K resolutions require compatible content and TV. 4K TV channels available only with fibre connection. Online newsstand available for 12 months. Publishers and titles are subject to change. List of titles valid at 23/04/2018 available on LeKiosk.fr. **Bonus: a choice of one bonus selection valid for 24 months in mainland France** following activation on bouyguetelecom.fr with compatible equipment. 4G dongle bonus: reserved to customers with automatic payment by bank transfer, subject to 3G/4G coverage. Bonus selection may be changed monthly except for 4G dongle bonus, which may be changed twice a year. Bonus selection subject to change (number and content). 128GB personal video recorder (PVR) provided: a portion of capacity (up to 10%) may be used for system and maintenance files. WiFi repeater available on request via bouyguetelecom.fr. The WiFi repeater increases the range of your Bbox WiFi signal. Certain conditions must be met to ensure correct operation. Additional charges may apply for certain content. Theoretical maximum speeds for fibre connections: up to 1 Gbit/s download and 250 Mbit/s upload.

Please see complete terms and conditions and list of channels and destinations in “Les Tarifs” section on bouyguetelecom.fr.